

**Adult Social Care and Public Health Committee
Performance Report
02/09/2022**

This PDF may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need an accessible copy of this document, please contact wisadultcare@wirral.gov.uk

Table of Contents

1.0	Introduction	3
2.0	Care Market – Homes	3
2.1	Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)	3
2.2	Residential and Nursing Care Over Time	8
2.3	Residential and Nursing – Current People by Service Type.....	10
2.3	Residential and Nursing – People Location	12
2.4	Care Homes – Current Vacancy Rate.....	13
2.5	Care Homes – Care Quality Commission Inspection Ratings.....	16
2.6	Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18.....	18
3.0	Direct payments	23
3.1	Direct Payments – Number of People Receiving a Service.....	23
4.0	Care Market – Block Commitments:	25
4.1	Discharge to Assess – Number of People (since April 2019).....	25
4.2	Discharge to Assess – Average Length of Stay	27
4.3	Discharge to Assess – Vacancy Rate	31
4.4	Short Breaks – Number and Occupancy Levels.....	32
5.0	Care Market – Domiciliary Care and Reablement.....	34
5.1	Domiciliary Care – Number of People and Cost (since 01/04/2019).....	34
5.2	Domiciliary Care – Locations of People Receiving Domiciliary Care	39
5.3	Reablement – People, Cost and Days (since 01/04/2019):.....	40
5.4	Reablement – Number of People.....	41
5.5	Reablement – End Reasons of Care Packages	45
5.6	Reablement – Length of Stay	47
5.7	Brokerage – Packages by Number of People and Providers	49
6.0	Care Market – Specialist (Supported Living).....	53
6.1	Cost (since 01/04/2019).....	53
6.2	Supported Living - Number of People (since 01/04/2019)	58
6.3	Supported Living – People Locations.....	61
6.4	Supported Living – Demographics.....	62
7.0	Cheshire Wirral Partnership	63
7.1	Key Measures - monitored monthly	63
8.0	WCFT.....	64
8.1	Key Measures - monitored monthly	64
9.0	Length of Stay Report	65
9.1	Long Stay Patients:	66
9.2	Delay Reasons for Medically Optimised Patients (Sum of 21 days)	69
9.3	Current External Delays.....	71
10.0	Deprivation of Liberty Safeguards (DOLS).....	72

1.0 Introduction

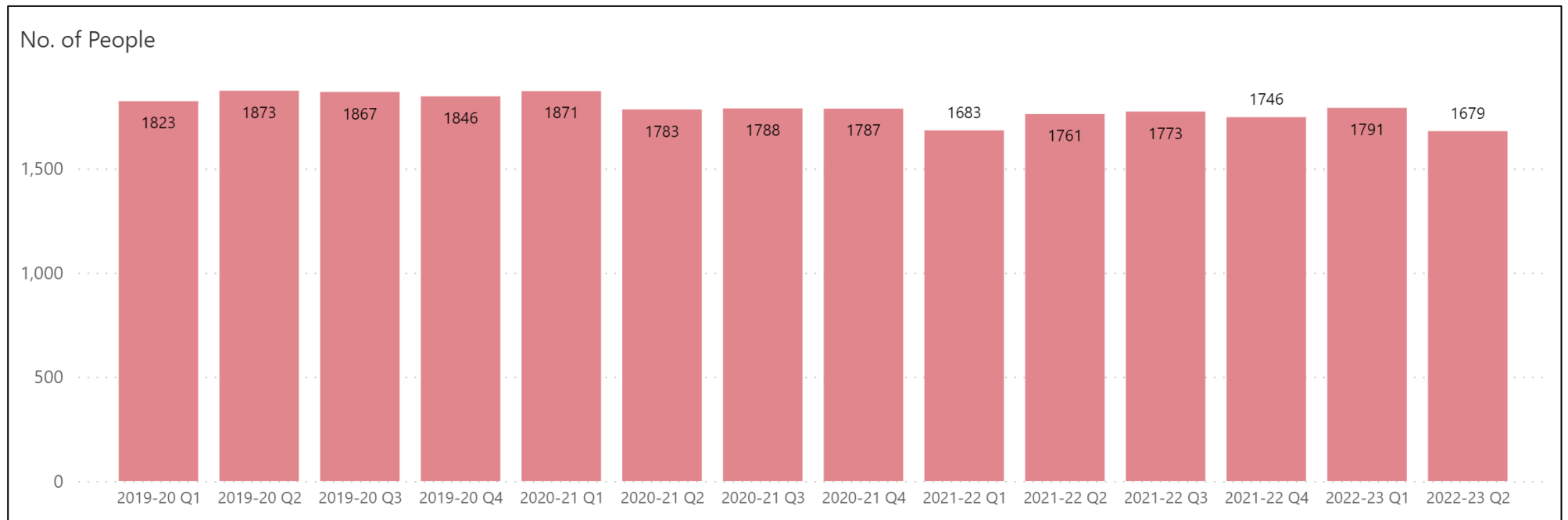
The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of People	Actual Cost
4683	£188.30M

Data Source: ContrOCC.

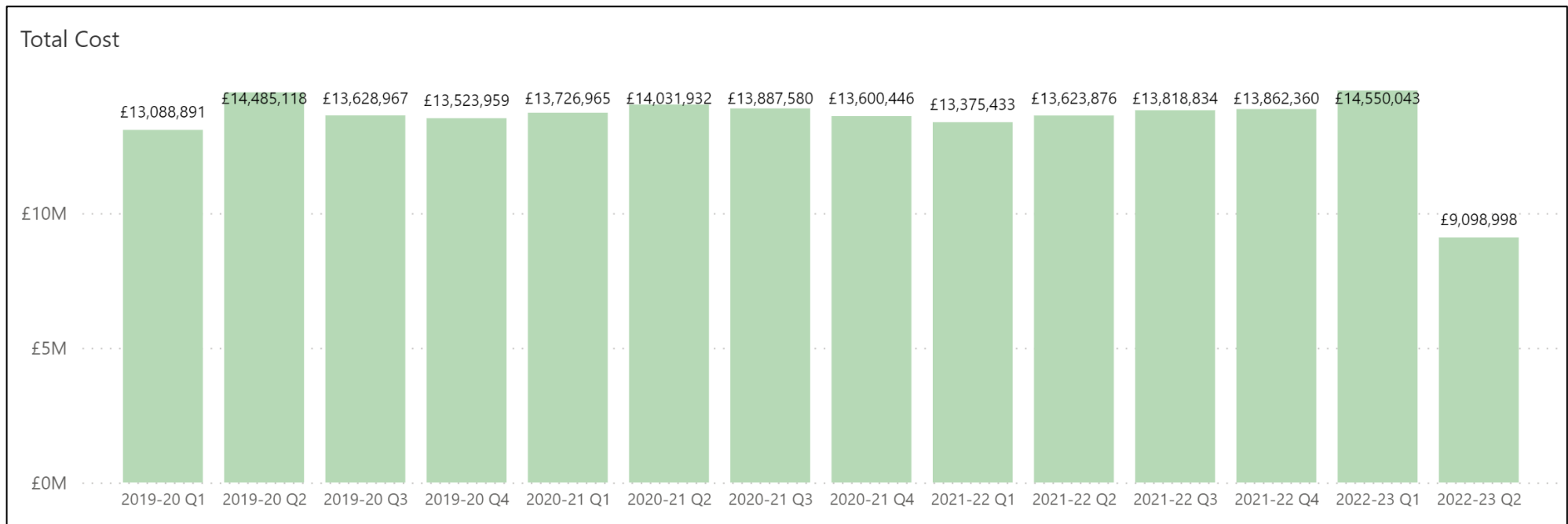


Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2019	2020	2021	2022	Total
January		1720	1619	1569	3711
February		1709	1623	1608	3731
March		1759	1610	1642	3765
April	1678	1791	1567	1643	4489
May	1693	1629	1583	1673	4516
June	1701	1638	1578	1667	4523
July	1720	1670	1595	1679	4530
August	1737	1662	1640	1663	4528
September	1754	1655	1634		3712
October	1759	1671	1657		3739
November	1750	1661	1631		3752
December	1720	1633	1621		3740
Total	2279	2703	2584	2181	4737

Data Source: ContrOCC.

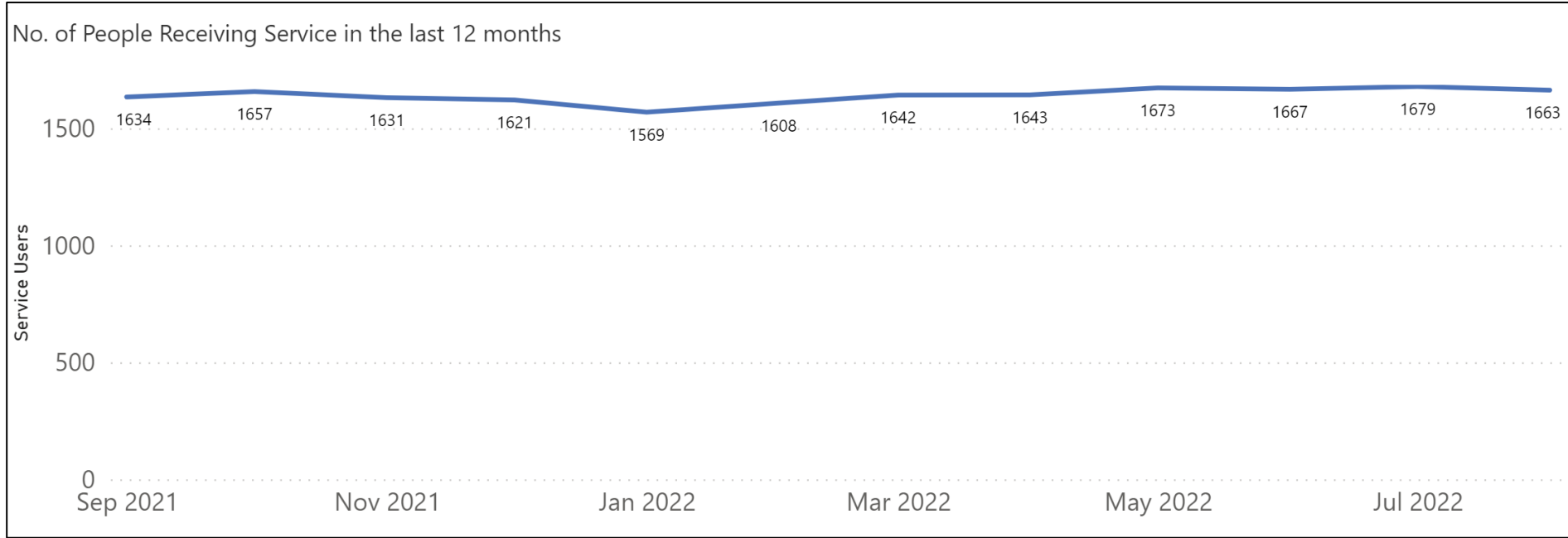


Data Source: ContrOCC.

Total Cost					
Month	2019	2020	2021	2022	Total
January		£4,154,512.17	£4,193,576.30	£5,215,279.17	£13,563,367.64
February		£4,135,014.57	£4,196,697.21	£4,258,111.83	£12,589,823.61
March		£5,234,432.11	£5,210,172.04	£4,388,968.76	£14,833,572.92
April	£5,012,763.01	£4,297,165.61	£4,107,180.72	£4,397,854.94	£17,814,964.29
May	£4,014,631.42	£4,190,106.03	£5,128,005.17	£5,579,843.72	£18,912,586.34
June	£4,061,496.25	£5,239,693.02	£4,140,247.35	£4,572,344.17	£18,013,780.78
July	£5,119,289.21	£4,300,088.73	£4,140,754.43	£4,586,250.66	£18,146,383.03
August	£4,152,166.63	£5,414,088.69	£5,227,885.65	£4,512,747.57	£19,306,888.55
September	£5,213,661.84	£4,317,754.30	£4,255,236.39		£13,786,652.53
October	£4,212,963.26	£4,287,570.12	£4,274,647.36		£12,775,180.75
November	£4,209,772.88	£5,370,899.44	£5,313,680.77		£14,894,353.09
December	£5,206,231.22	£4,229,110.31	£4,230,505.38		£13,665,846.90
Total	£41,202,975.72	£55,170,435.11	£54,418,588.79	£37,511,400.82	£188,303,400.43

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time



Data Source: Liquid Logic.

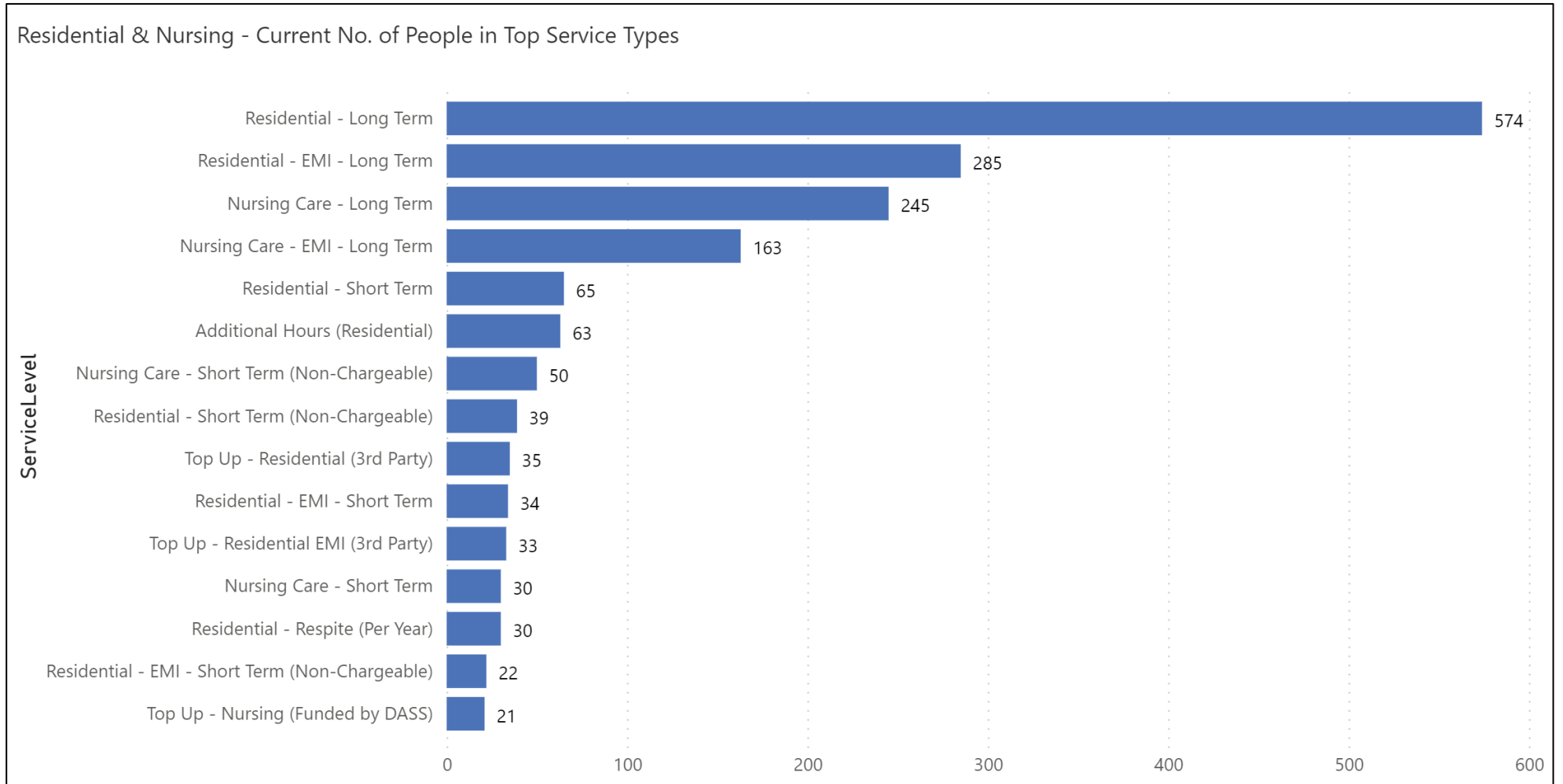
No. of People Receiving Service in Period

Year ▼	January	February	March	April	May	June	July	August	September	October	November	December	Total
2022	1569	1608	1642	1643	1673	1667	1679	1663					2181
2021									1634	1657	1631	1621	1914
Total	1569	1608	1642	1643	1673	1667	1679	1663	1634	1657	1631	1621	2515

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type



Data Source: Liquid Logic.

Residential & Nursing - Current No. of People by Top Service Types

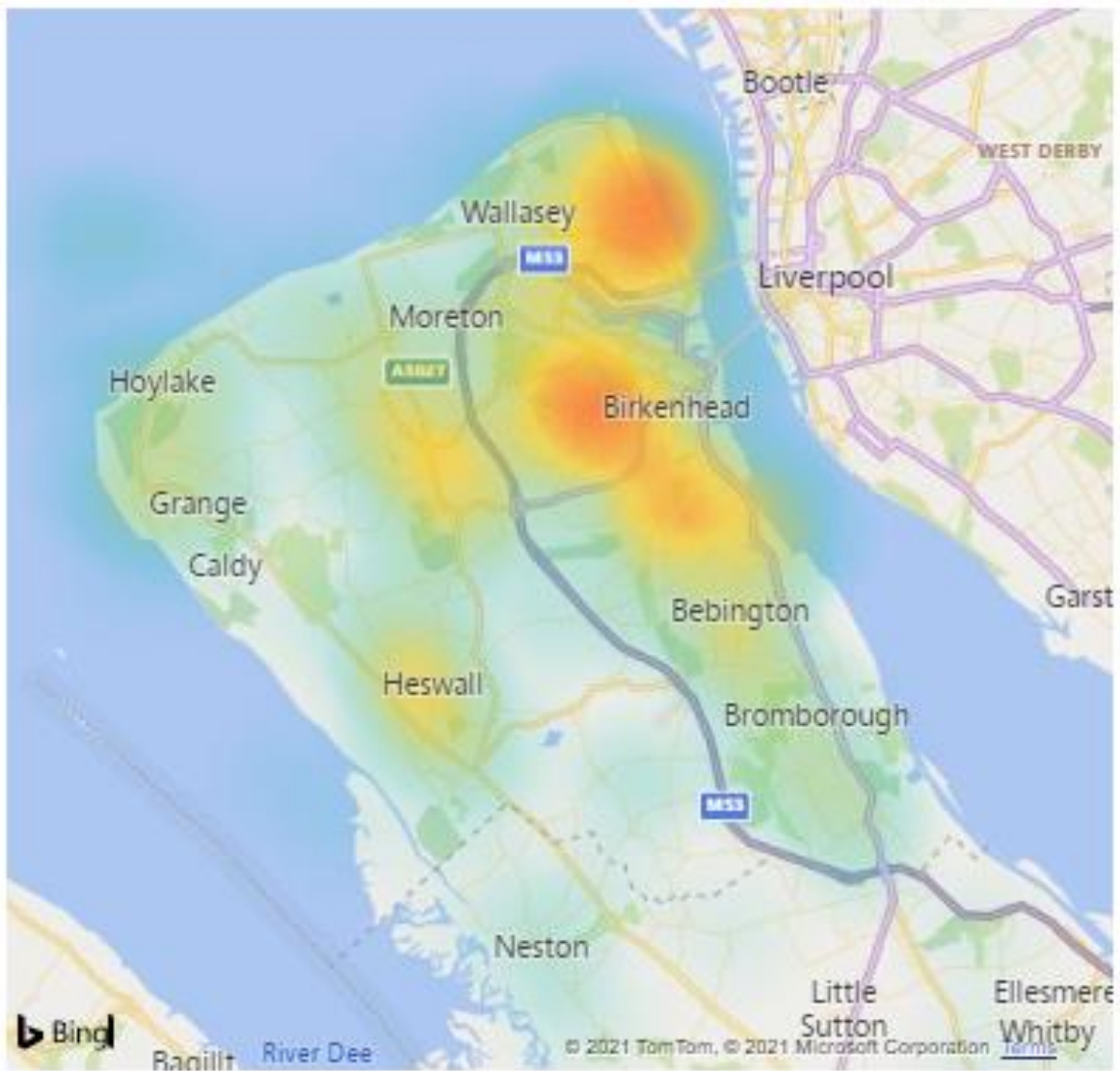
ServiceLevel	No. of People
Residential - Long Term	574
Residential - EMI - Long Term	285
Nursing Care - Long Term	245
Nursing Care - EMI - Long Term	163
Residential - Short Term	65
Additional Hours (Residential)	63
Nursing Care - Short Term (Non-Chargeable)	50
Residential - Short Term (Non-Chargeable)	39
Top Up - Residential (3rd Party)	35
Residential - EMI - Short Term	34
Top Up - Residential EMI (3rd Party)	33
Nursing Care - Short Term	30
Residential - Respite (Per Year)	30
Residential - EMI - Short Term (Non-Chargeable)	22
Top Up - Nursing (Funded by DASS)	21
Total	1535

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location

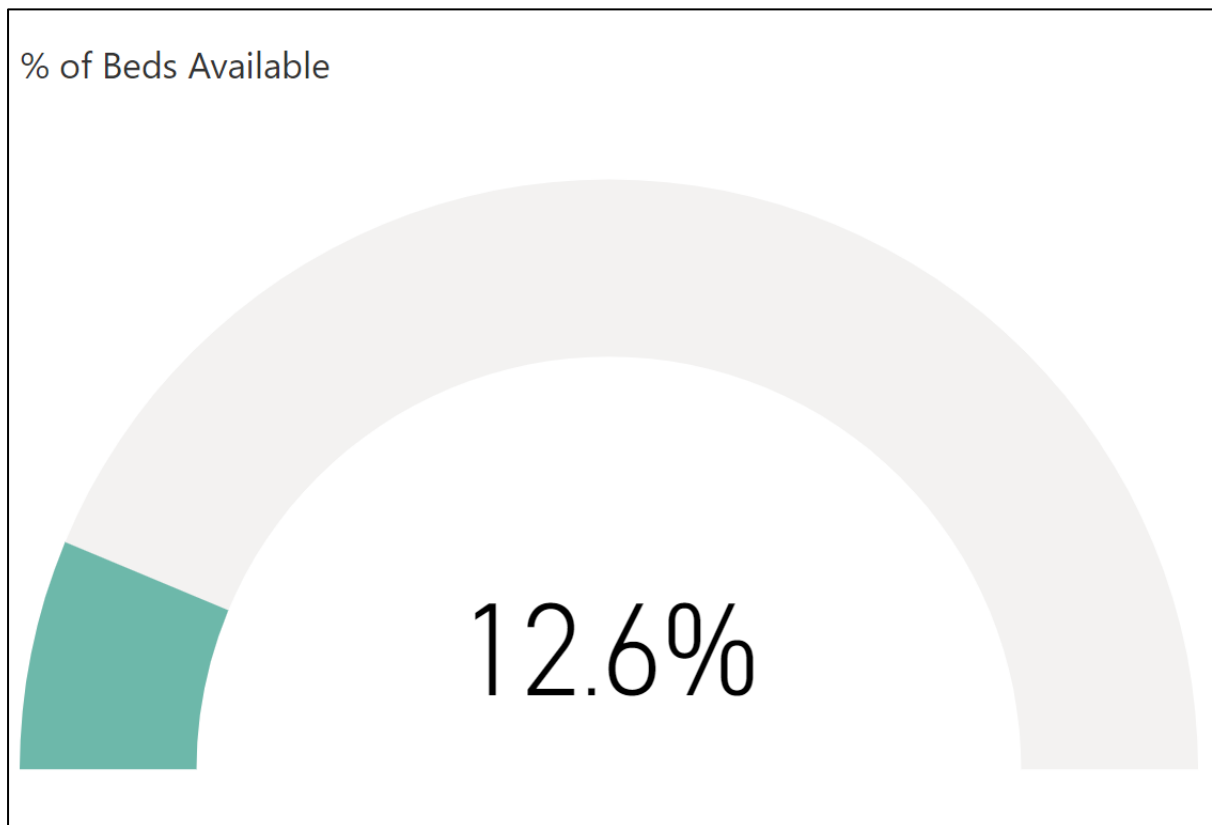
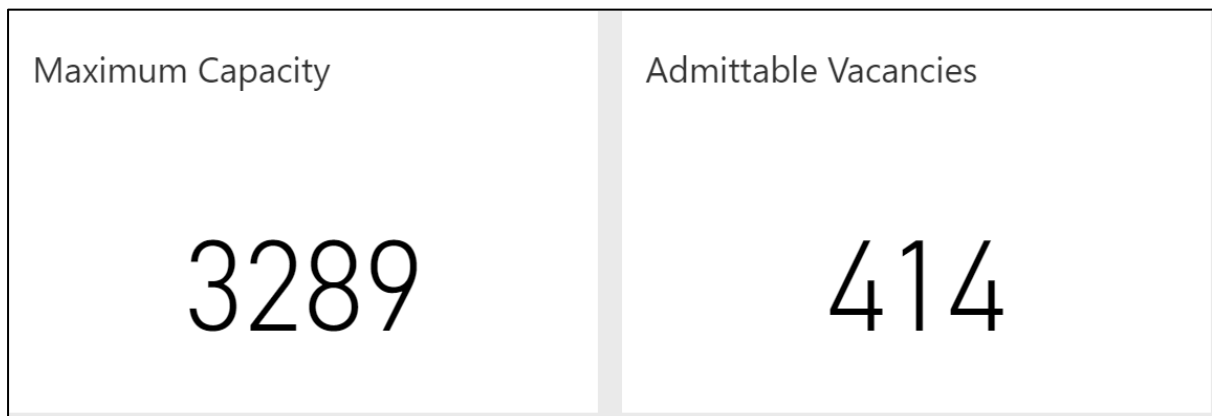
Care Home Location



The heat map shows the care home locations.

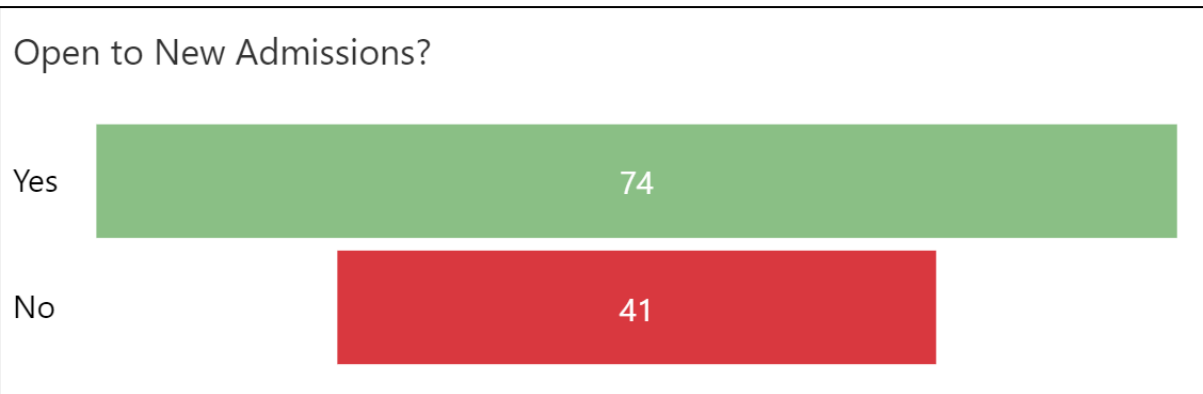
Data Source: Liquid Logic.

2.4 Care Homes – Current Vacancy Rate



Data Source: NHS Capacity Tracker.

There is a capacity of 3289 places in care homes with a current vacancy rate as at 02/09/2022 of 12.6%.

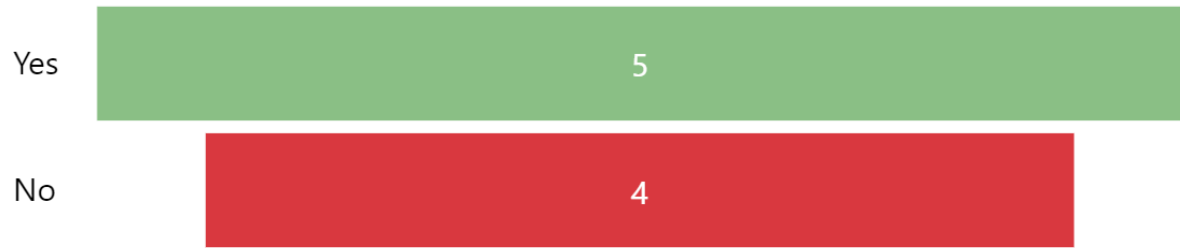


Open to New Admissions?

Is Accepting Admissions	No. of Homes
Yes	74
No	41
Total	115

The number of care homes which are Open to new admissions on 02/09/2022.

Open to New Admissions - Covid Outbreak



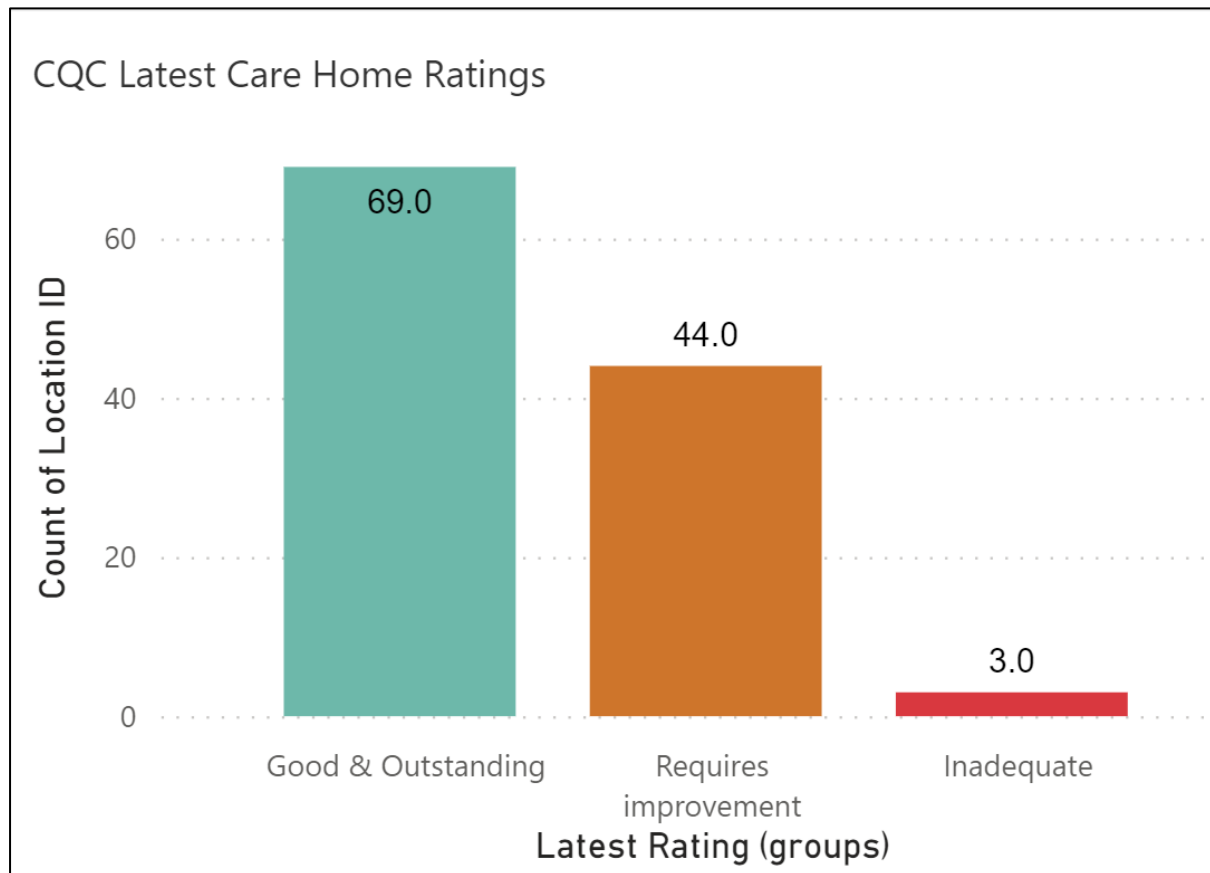
Open to New Admissions - Covid Outbreak

Is Accepting Admissions	No. of Homes
Yes	5
No	4
Total	9

The number of care homes with a Covid outbreak which are Open to new admissions on 02/09/2022.

Data Source: NHS Capacity Tracker.

2.5 Care Homes – Care Quality Commission Inspection Ratings



CQC Latest Care Home Ratings

Rating	Number of Homes
Good & Outstanding	69
Requires improvement	44
Inadequate	3
Total	116

This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of long-term residential care home placements continues to be at a slightly higher level which may be due to system pressure in the acute trust and the recruitment and retention pressures and reduced capacity in the Domiciliary Care Market. Vacancy rates in care homes are at a similar level compared to the last report, and at a level that still demonstrates sufficient capacity. The Quality Improvement Team continue to work with care homes to aim to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed to admissions in line with infection control measures continues at a decreased level.

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

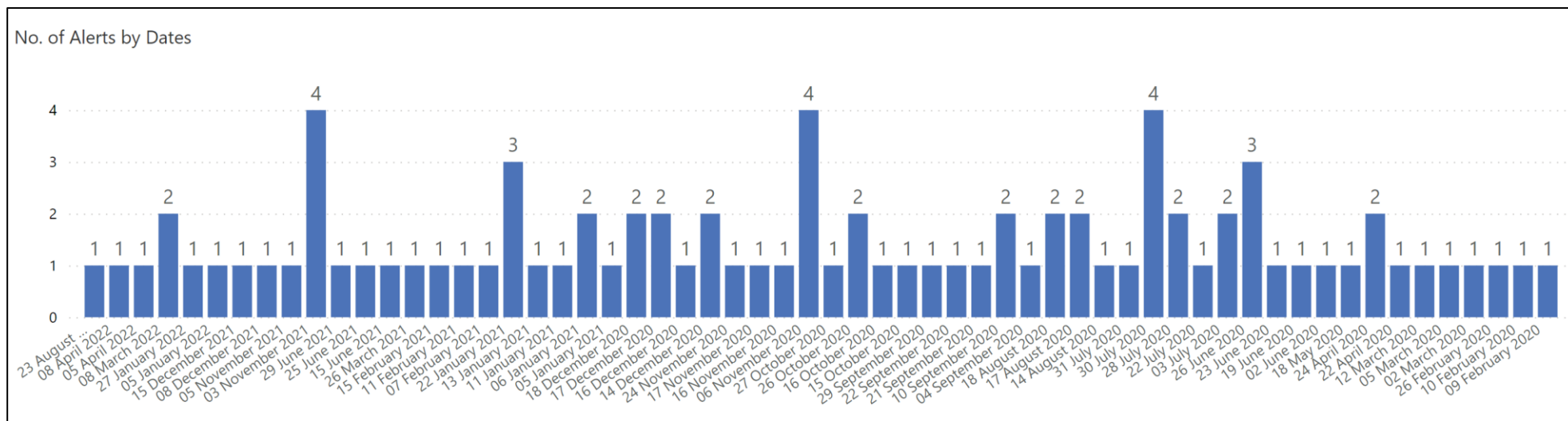
The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of People Identified
498	149

Data Source: ContrOCC.

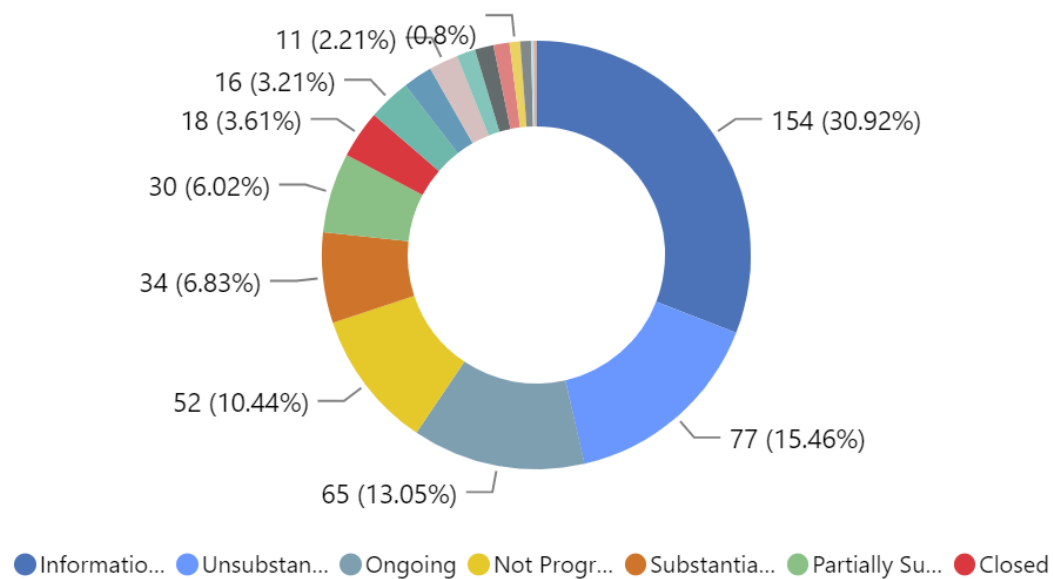


Data Source: ContrOCC.

No. of Alerts by Dates

Date ▼	No. of Alerts
23 August 2022	1
08 April 2022	1
05 April 2022	1
08 March 2022	2
27 January 2022	1
05 January 2022	1
15 December 2021	1
08 December 2021	1
05 November 2021	1
03 November 2021	4
29 June 2021	1
25 June 2021	1
15 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
Total	498

No. of Alerts BY OUTCOME



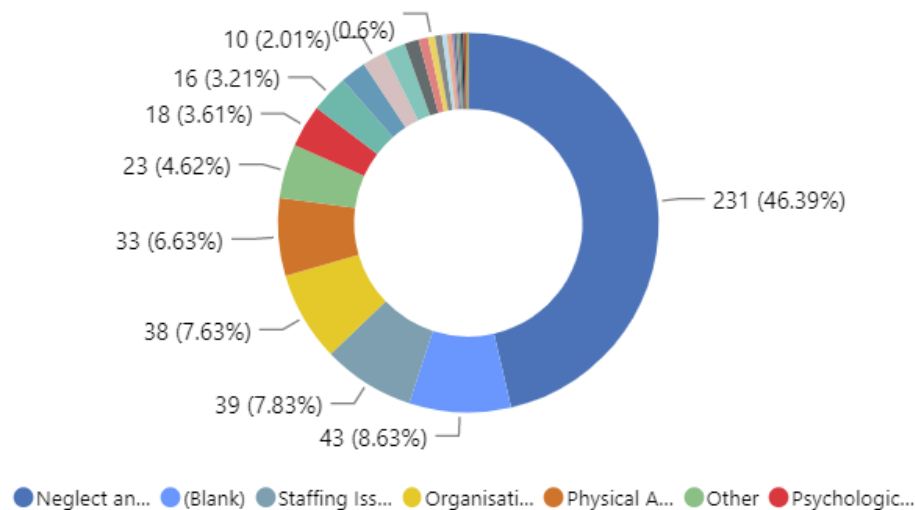
No. of Alerts BY OUTCOME

Outcome	No. of Alerts
Information Only	154
Unsubstantiated	77
Ongoing	65
Not Progressed	52
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	11
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	498

Data Source: ContrOCC.

No. of Alerts

BY SUB THEME



No. of Alerts

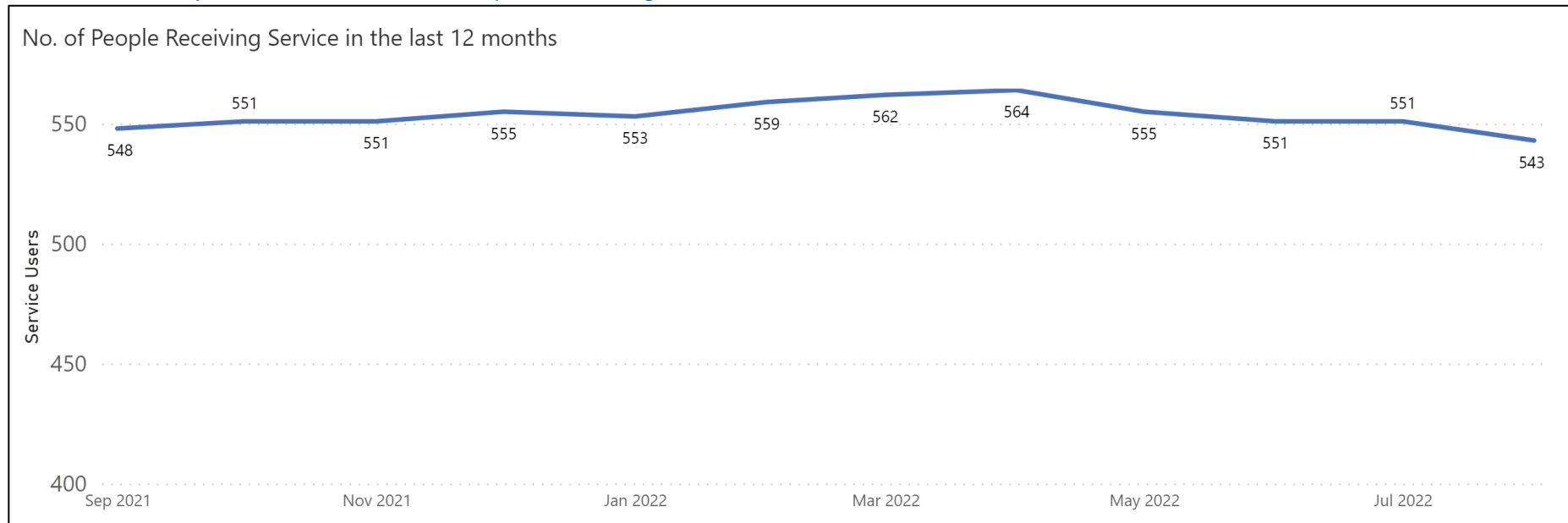
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	231
Staffing Issues	43
Organisational Abuse	39
Physical Abuse	38
Other	23
Psychological Abuse	18
Medication	16
Safe	11
Management	10
Environment	9
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Death (unexpected and expected)	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	498

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



Data Source: ContrOCC.

No of People Receiving Service in the last 12 months													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2022	553	559	562	564	555	551	551	543					636
2021									548	551	551	555	577
Total	553	559	562	564	555	551	551	543	548	551	551	555	668

Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly.

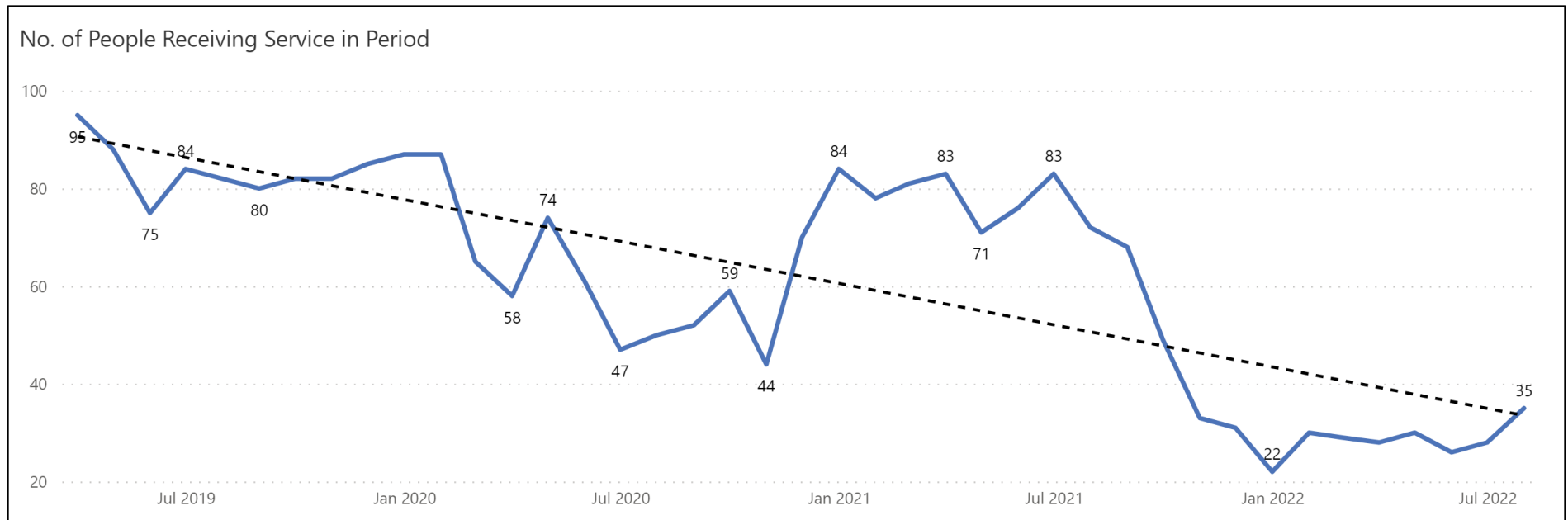
The number of people receiving direct payments as at 02/09/22 is 543.

The number of people who arrange their support with a Direct Payment has remained at a similar level, but with a small reduction in August.

Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Discharge to Assess – Number of People (since April 2019)

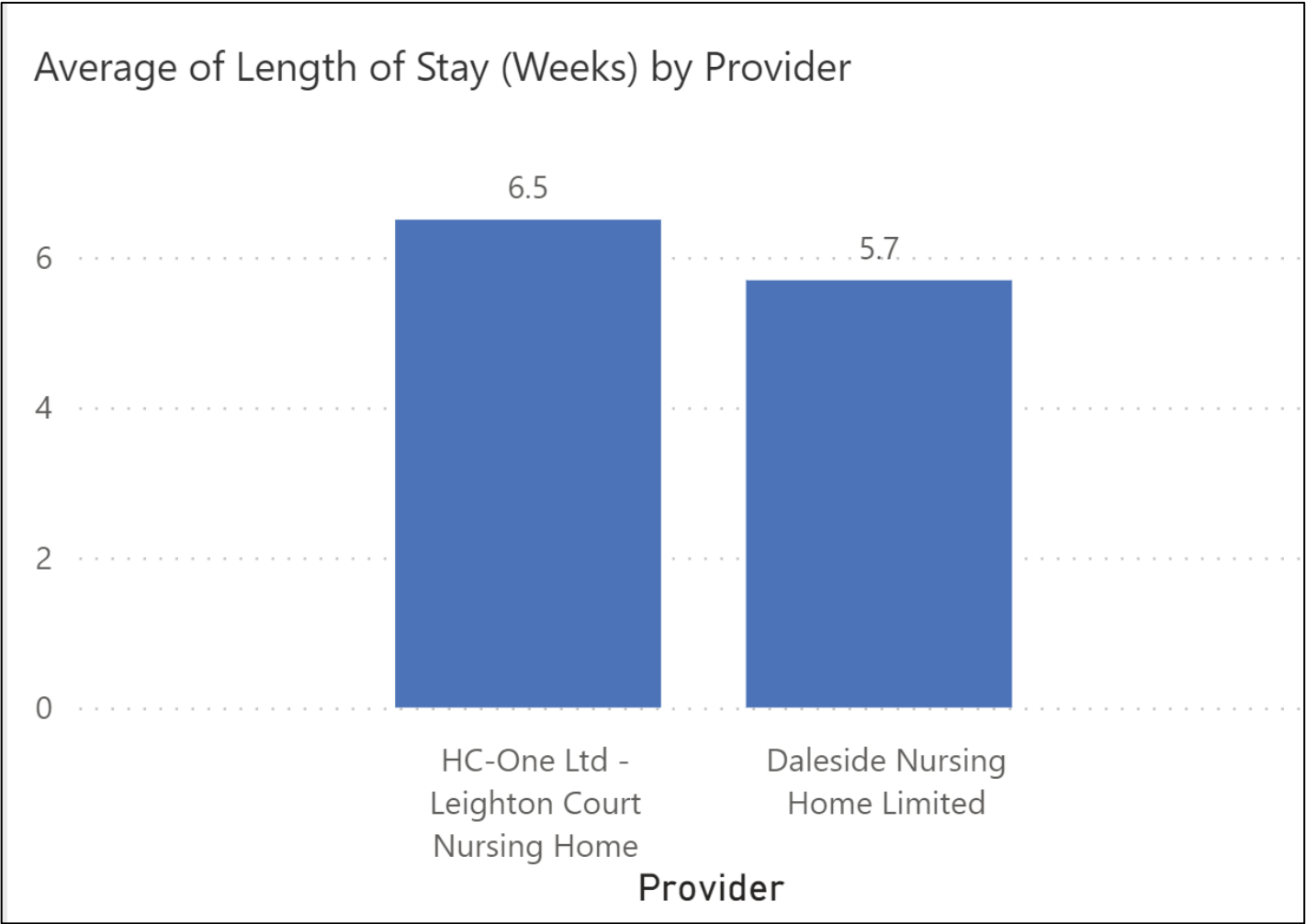


No. of People Receiving Service in Period					
Month	2019	2020	2021	2022	Total
January		87	84	22	22
February		87	78	30	30
March		65	81	29	29
April	95	58	83	28	28
May	88	74	71	30	30
June	75	61	76	26	26
July	84	47	83	28	28
August	82	50	72	35	35
September	80	52	68		68
October	82	59	49		49
November	82	44	33		33
December	85	70	31		31
Total	85	70	31	35	35

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Discharge to Assess – Average Length of Stay

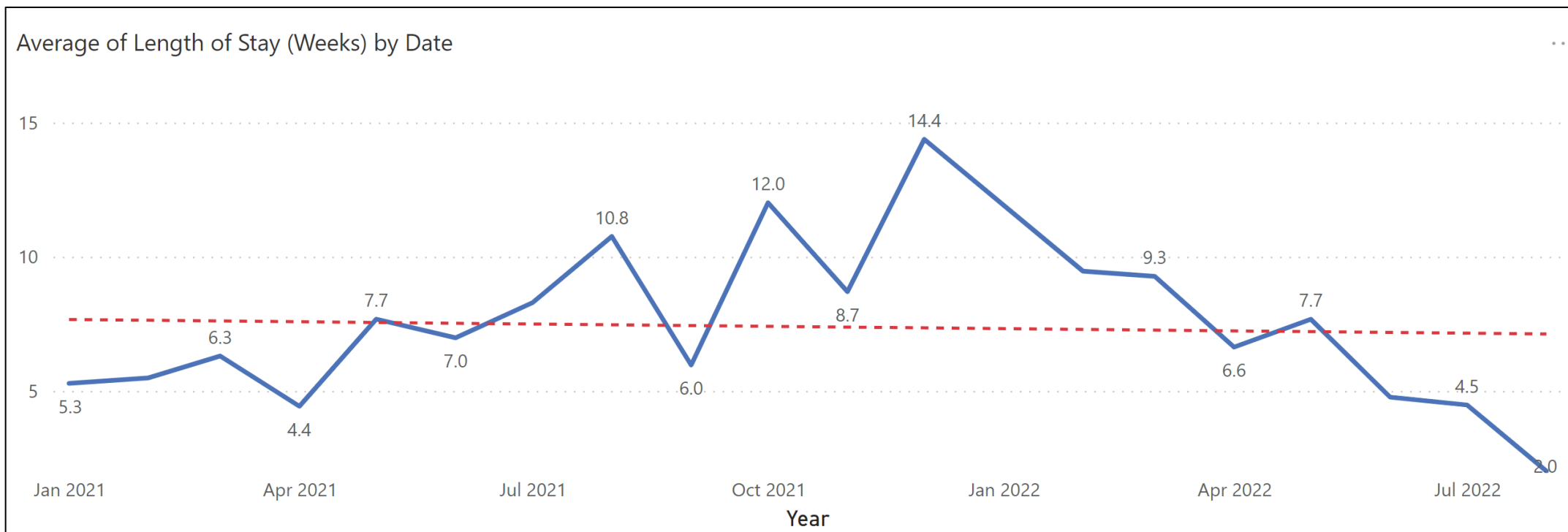


Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider

Provider	Average of Length of Stay (Week)
▲	
Daleside Nursing Home Limited	5.69
HC-One Ltd - Leighton Court Nursing Home	6.50
Total	6.16

Data Source: ContrOCC.



Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2021	2022	Total
January	4.58		4.58
February	5.05	9.46	6.09
March	7.66	9.27	7.90
April	5.91	6.63	6.02
May	7.66	7.67	7.66
June	6.65	4.77	6.27
July	8.05	4.48	7.11
August	8.78	2.01	6.97
September	5.88		5.88
October	9.73		9.73
November	8.70		8.70
December	14.38		14.38
Total	6.86	6.38	6.79

Data Source: Liquid Logic.

The average length of stay is shown since January 2021. In addition to the D2A service provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are currently 30 temporary D2A beds within the independent care home sector which the data above relates to.

4.3 Discharge to Assess – Vacancy Rate

Table 1 - Actual Bed Days

	Apr	May	Jun	Jul
Discharge to Assess - Residential EMI	167	179	176	197
Discharge to Assess - Nursing	557	635	604	514
Total	724	814	780	711

Table 2 - Commissioned Bed Days

	Apr	May	Jun	Jul
Discharge to Assess - Residential EMI	240	248	240	248
Discharge to Assess - Nursing	660	682	660	682
Total	900	930	900	930

Table 3 - % Occupancy

	Apr	May	Jun	Jul
Daleside	70%	72%	73%	79%
Leighton Court	84%	93%	92%	75%
Total	80%	88%	87%	76%

Data Source: WCFT

In addition to the D2A service provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are currently 30 temporary D2A beds within the independent care home sector.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people BY YEAR, MONTH		
Year ▲	Number of people	Days Occupied in Week
☐ 2021	286	1,521.00
September	66	346.00
October	79	420.00
November	78	414.00
December	63	341.00
☐ 2022	574	3,034.00
January	68	370.00
February	78	412.00
March	59	327.00
April	81	419.00
May	87	442.00
June	63	372.00
July	83	434.00
August	55	258.00
Total	860	4,555.00

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider		
Date - Week Commencing	Vacancies Rate	Service
22 August 2022	7%	Tree Vale Limited Acorn House
15 August 2022	43%	Tree Vale Limited Acorn House
08 August 2022	21%	Summer Fields
08 August 2022	50%	Tree Vale Limited Acorn House
01 August 2022	25%	Summer Fields
01 August 2022	79%	Tree Vale Limited Acorn House
25 July 2022	150%	Tree Vale Limited Acorn House
18 July 2022	93%	Tree Vale Limited Acorn House
11 July 2022	36%	Tree Vale Limited Acorn House
27 June 2022	21%	Tree Vale Limited Acorn House
20 June 2022	50%	Tree Vale Limited Acorn House
13 June 2022	50%	Tree Vale Limited Acorn House
06 June 2022	39%	Summer Fields
06 June 2022	50%	Tree Vale Limited Acorn House
30 May 2022	39%	Summer Fields
30 May 2022	50%	Tree Vale Limited Acorn House
23 May 2022	43%	Tree Vale Limited Acorn House
16 May 2022	57%	Tree Vale Limited Acorn House
09 May 2022	21%	Tree Vale Limited Acorn House
02 May 2022	21%	Tree Vale Limited Acorn House
18 April 2022	50%	Tree Vale Limited Acorn House
11 April 2022	25%	Summer Fields
11 April 2022	100%	Tree Vale Limited Acorn House
04 April 2022	25%	Summer Fields
04 April 2022	100%	Tree Vale Limited Acorn House
28 March 2022	71%	Tree Vale Limited Acorn House
21 March 2022	29%	Tree Vale Limited Acorn House
14 March 2022	14%	Summer Fields
14 March 2022	79%	Tree Vale Limited Acorn House
07 March 2022	25%	Summer Fields
07 March 2022	50%	Tree Vale Limited Acorn House
28 February 2022	11%	Summer Fields
28 February 2022	50%	Tree Vale Limited Acorn House
21 February 2022	50%	Tree Vale Limited Acorn House
14 February 2022	57%	Tree Vale Limited Acorn House
07 February 2022	50%	Tree Vale Limited Acorn House
17 January 2022	7%	Tree Vale Limited Acorn House
10 January 2022	50%	Tree Vale Limited Acorn House
03 January 2022	50%	Tree Vale Limited Acorn House
27 December 2021	93%	Tree Vale Limited Acorn House
20 December 2021	100%	Tree Vale Limited Acorn House
13 December 2021	14%	Summer Fields
13 December 2021	79%	Tree Vale Limited Acorn House
06 December 2021	25%	Summer Fields
06 December 2021	71%	Tree Vale Limited Acorn House
29 November 2021	11%	Summer Fields
29 November 2021	50%	Tree Vale Limited Acorn House
22 November 2021	79%	Tree Vale Limited Acorn House
15 November 2021	29%	Tree Vale Limited Acorn House
08 November 2021	43%	Tree Vale Limited Acorn House
01 November 2021	11%	Summer Fields
01 November 2021	43%	Tree Vale Limited Acorn House
25 October 2021	7%	Summer Fields
25 October 2021	7%	Tree Vale Limited Acorn House
18 October 2021	7%	Summer Fields

Data Source: ContrOCC and Liquid Logic.

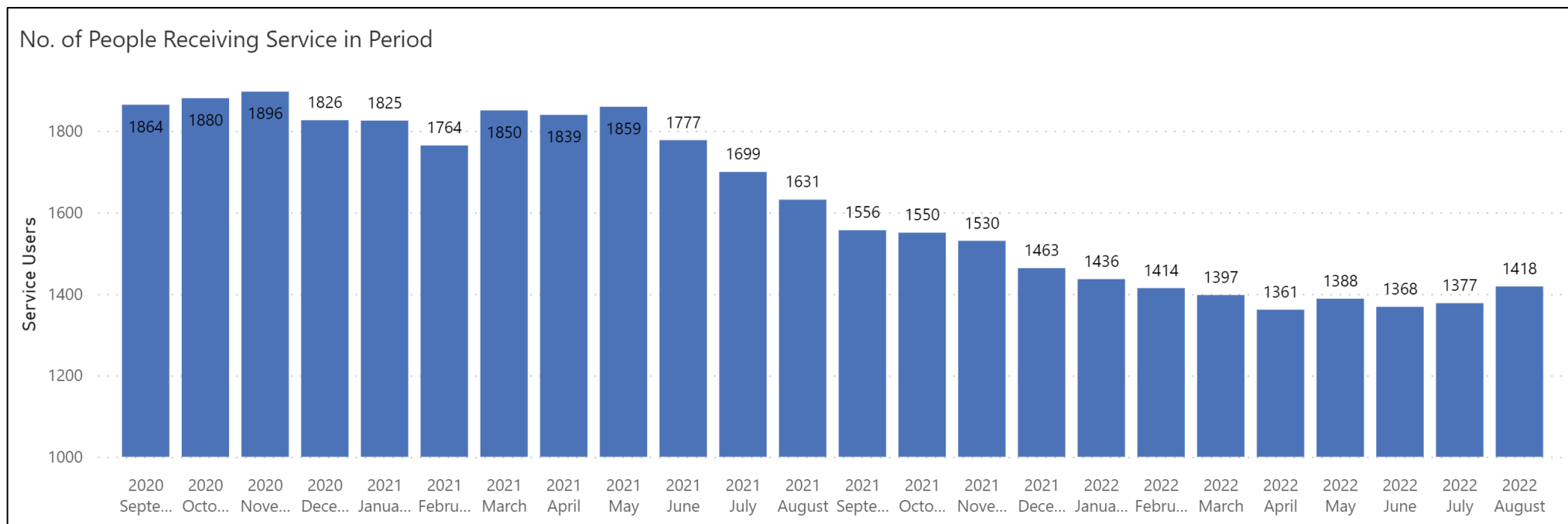
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Number of People and Cost (since 01/04/2019)

No. of People	...	Actual Cost
7934		£54.66M

Data Source: ContrOCC.

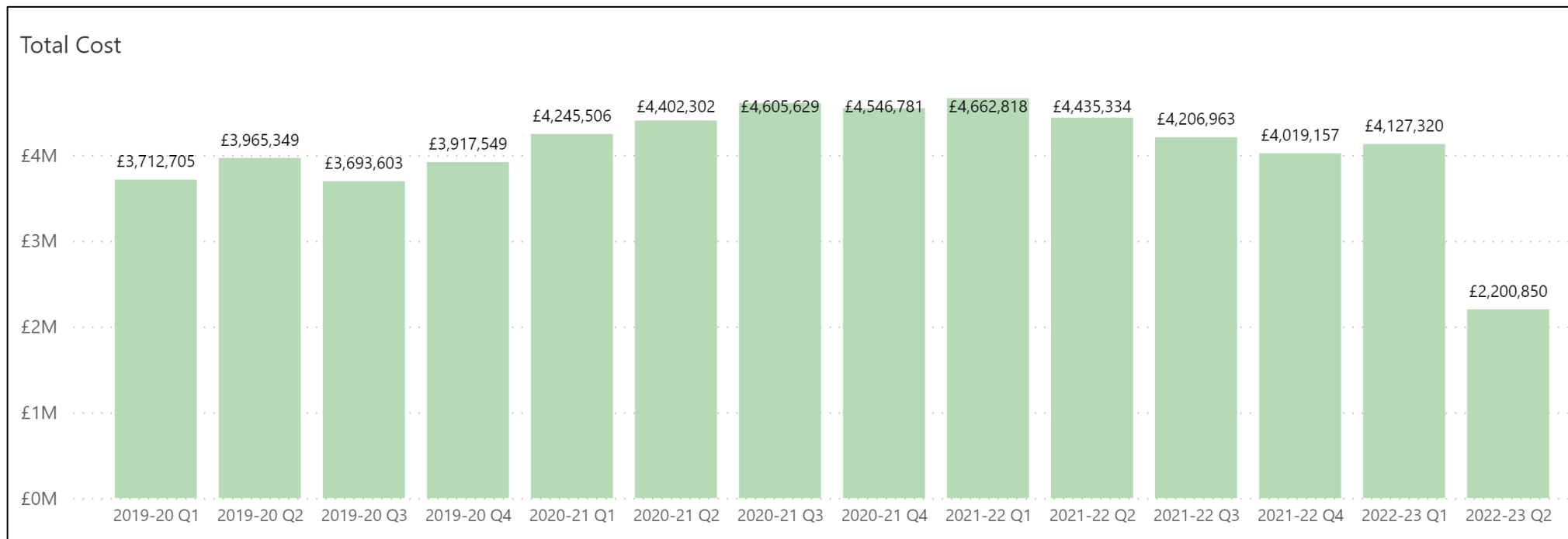


Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2020	2021	2022	Total
January		1825	1436	3761
February		1764	1414	3593
March		1850	1397	3488
April		1839	1361	3314
May		1859	1388	3221
June		1777	1368	3068
July		1699	1377	2938
August		1631	1418	2875
September	1864	1556		4279
October	1880	1550		4194
November	1896	1530		4077
December	1826	1463		3910
Total	2582	3677	2161	5263

Data Source: ContrOCC.



Data Source: ContrOCC.

Total Cost

Month	2019	2020	2021	2022	Total
January		£1,150,488.55	£1,400,112.73	£1,537,319.59	£4,087,920.87
February		£1,159,671.13	£1,401,913.40	£1,245,870.90	£3,807,455.43
March		£1,607,388.84	£1,744,754.67	£1,235,966.43	£4,588,109.95
April	£1,423,014.66	£1,297,388.74	£1,415,841.46	£1,266,065.17	£5,402,310.03
May	£1,144,951.22	£1,326,904.58	£1,801,790.34	£1,585,911.71	£5,859,557.86
June	£1,144,739.31	£1,621,212.69	£1,445,186.34	£1,275,343.32	£5,486,481.66
July	£1,421,405.53	£1,329,047.63	£1,425,152.19	£1,237,668.16	£5,413,273.50
August	£1,134,363.90	£1,700,091.24	£1,698,976.66	£963,181.35	£5,496,613.16
September	£1,409,579.75	£1,373,163.42	£1,311,205.13		£4,093,948.30
October	£1,131,246.02	£1,415,091.85	£1,314,540.62		£3,860,878.49
November	£1,152,054.89	£1,797,101.13	£1,649,112.49		£4,598,268.52
December	£1,410,302.25	£1,393,435.56	£1,243,309.78		£4,047,047.59
Total	£11,371,657.55	£17,170,985.36	£17,851,895.81	£10,347,326.64	£56,741,865.35

Data Source: ContrOCC

These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options. While slightly higher than in previous months, the overall trend remains significantly lower than the same period last year. This has been widely reported as being due to challenges with recruiting and retaining sufficient staff numbers. Work is taking place with the provider sector to support and to increase capacity. The data for the last two months shows a small increase.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



Data Source: ContrOCC.

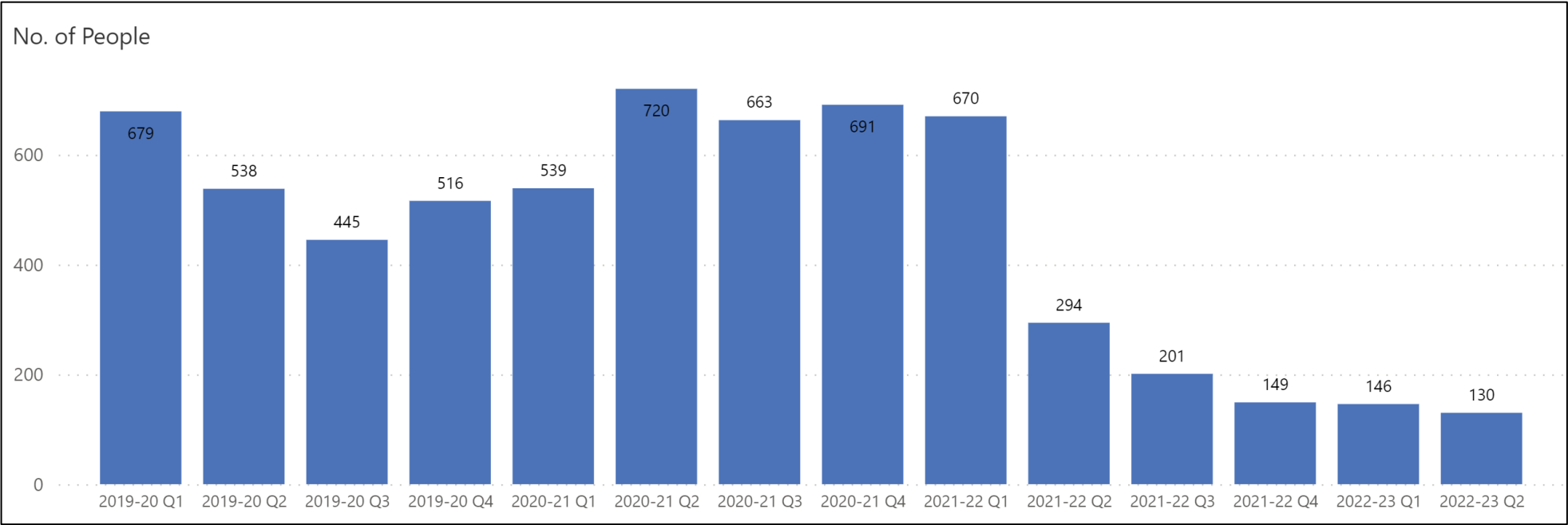
5.3 Reablement – People, Cost and Days (since 01/04/2019):

No. of People	Actual Cost	Average of Length of Stay (...)
4588	£2.38M	15.30

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2019.

Data Source: ContrOCC.

5.4 Reablement – Number of People



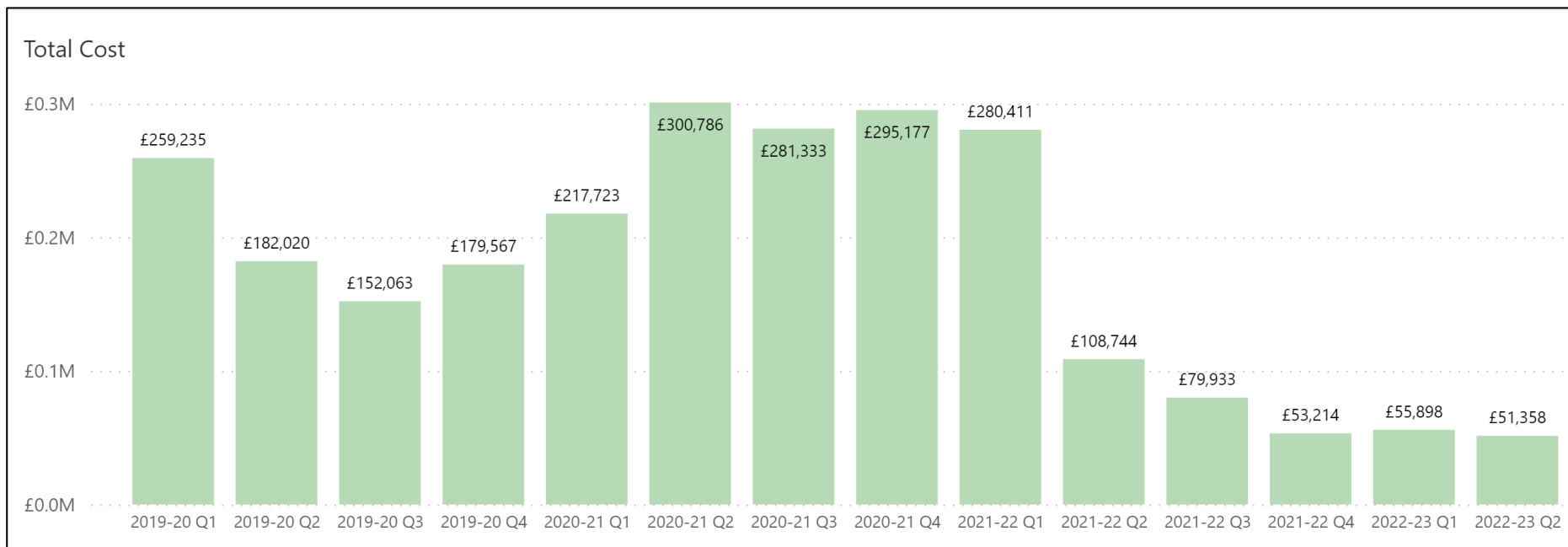
Data Source: ContrOCC.

No. of Clients

Month	2019	2020	2021	2022	Total
January		271	311	81	653
February		258	319	76	643
March		258	379	60	693
April	378	172	358	64	959
May	333	218	381	87	1001
June	314	353	260	67	974
July	299	355	184	73	897
August	219	366	140	96	810
September	234	321	85		637
October	207	323	95		622
November	221	378	121		714
December	226	285	81		586
Total	1373	1948	1513	358	4588

Data Source: ContrOCC

This table shows the number of people receiving Reablement services by month, since April 2019.



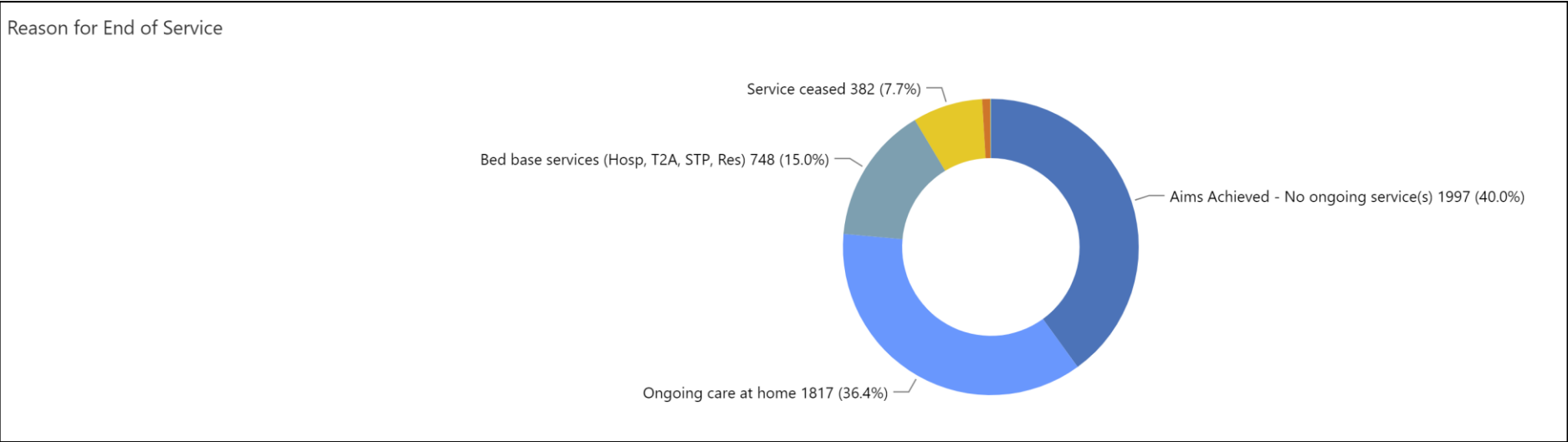
Data Source: ContrOCC.

Total Cost

Month	2019	2020	2021	2022	Total
January		£56,180.02	£84,025.48	£19,060.01	£159,265.51
February		£61,187.88	£96,012.52	£19,724.46	£176,924.87
March		£62,199.50	£115,138.69	£14,429.13	£191,767.32
April	£105,012.92	£44,633.26	£90,507.57	£16,426.57	£256,580.31
May	£81,411.58	£63,083.08	£124,305.82	£22,932.80	£291,733.29
June	£72,810.05	£110,006.31	£65,597.68	£16,538.67	£264,952.71
July	£73,925.86	£99,762.98	£52,718.10	£21,936.53	£248,343.47
August	£50,701.50	£113,361.61	£39,175.16	£29,421.57	£232,659.84
September	£57,392.84	£87,661.15	£16,850.36		£161,904.35
October	£45,610.97	£83,799.25	£25,048.39		£154,458.61
November	£48,271.60	£115,143.79	£34,488.02		£197,903.41
December	£58,180.20	£82,390.40	£20,396.55		£160,967.16
Total	£593,317.53	£979,409.24	£764,264.34	£160,469.74	£2,497,460.85

Data Source: ContrOCC

5.5 Reablement – End Reasons of Care Packages

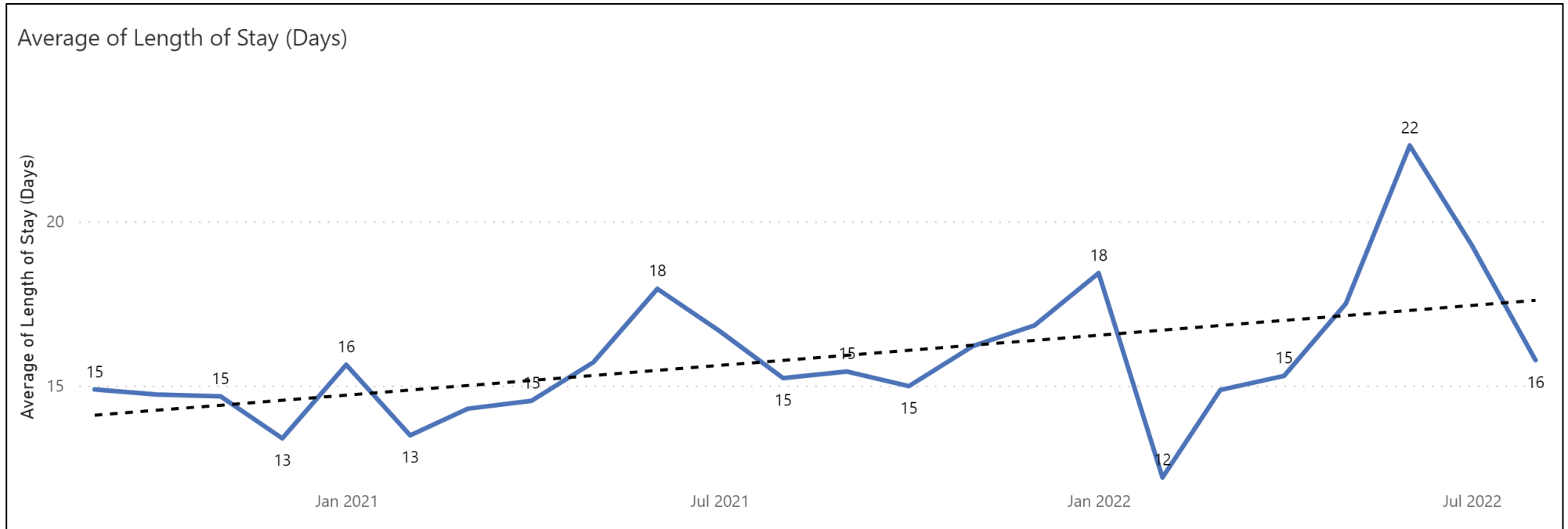


Reason for End of Service

Reason for End of Service	No. of People ▼
Aims Achieved - No ongoing service(s)	1997
Ongoing care at home	1817
Bed base services (Hosp, T2A, STP, Res)	748
Service ceased	382
Change to timetabled units	44
	3
Total	4152

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



Data Source: ContrOCC.

Average of Length of Stay (Days)

Month ▲	2020	2021	2022	Total
January		16	18	16
February		13	12	13
March		14	15	14
April		15	15	15
May		16	18	16
June		18	22	19
July		17	19	17
August		15	16	15
September	15	15		15
October	15	15		15
November	15	16		15
December	13	17		14
Total	14	15	17	15

Data Source: ContrOCC.

The above table shows the number of people receiving Reablement services since 02/09/2020, month on month.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of people receiving a service has reduced, which has been widely reported as owing to staffing pressures and we are investigating this further.

5.7 Brokerage – Packages by Number of People and Providers



Data Source: Liquid Logic.

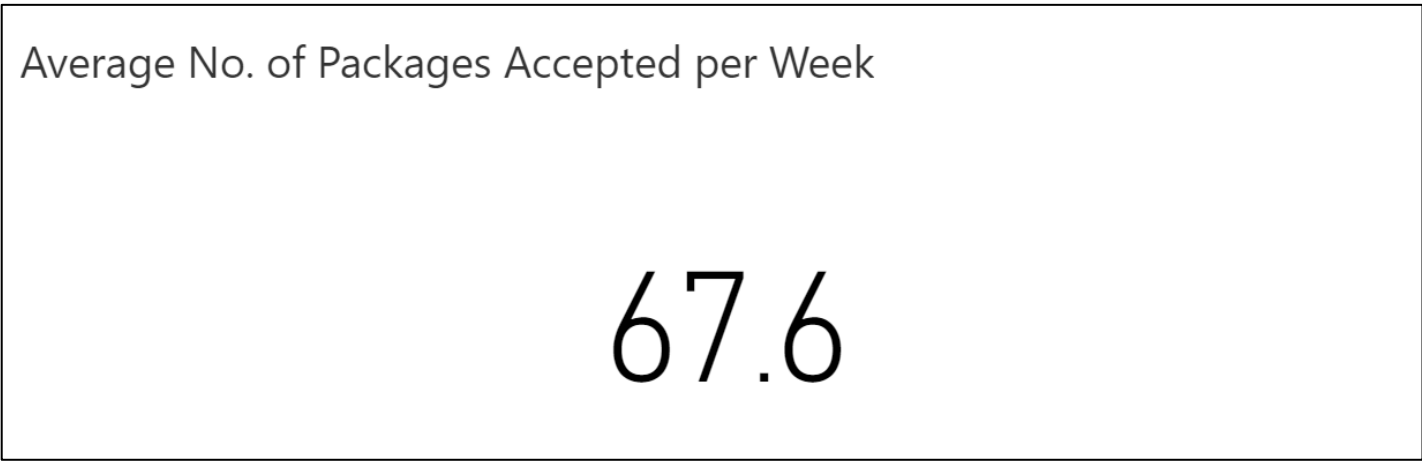
No. of People by Month

Month	2020	2021	2022	Total
January		467	625	1068
February		465	568	1010
March		540	573	1089
April		501	602	1079
May		518	672	1162
June	280	516	675	1412
July	385	526	656	1525
August	424	557	649	1560
September	460	583		1030
October	444	578		1007
November	423	570		980
December	394	557		938
Total	2151	3624	2284	6716

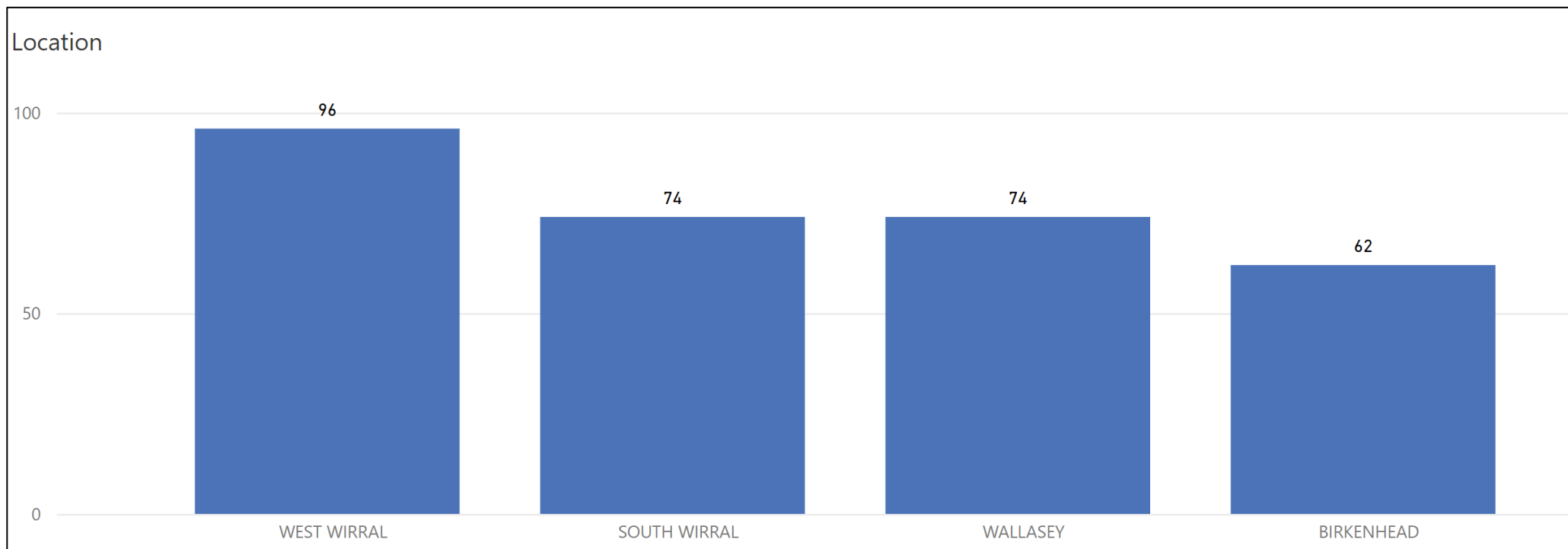
Data Source: Liquid Logic.

This line chart and table show the number of people matched to home care packages month on month

Number of People Waiting for Package	
Days Live Group	No. of People
1 to 2 Weeks	52
2 to 3 Weeks	36
48hrs to 1 Week	27
Less than 48hrs	14
Over 3 Weeks	177
Total	306



Data Source: Liquid Logic.



Data Source: Liquid Logic.

Location	
Location	No. of Clients
WEST WIRRAL	96
SOUTH WIRRAL	74
WALLASEY	74
BIRKENHEAD	62
Total	306

Data Source: Liquid Logic.

The data shows the high level of activity in the domiciliary care sector and delays in arranging care and support. The data includes people who may be wanting to change their care provider.

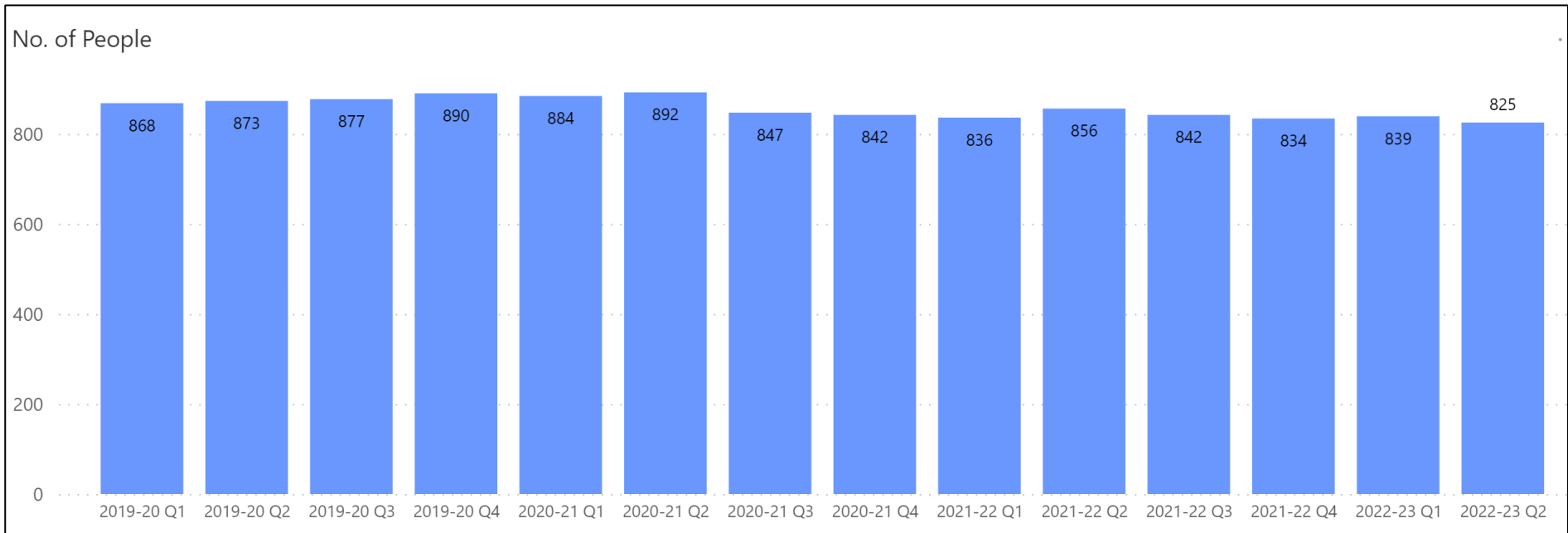
6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

Actual Cost

£121.82M

Data Source: ContrOCC.

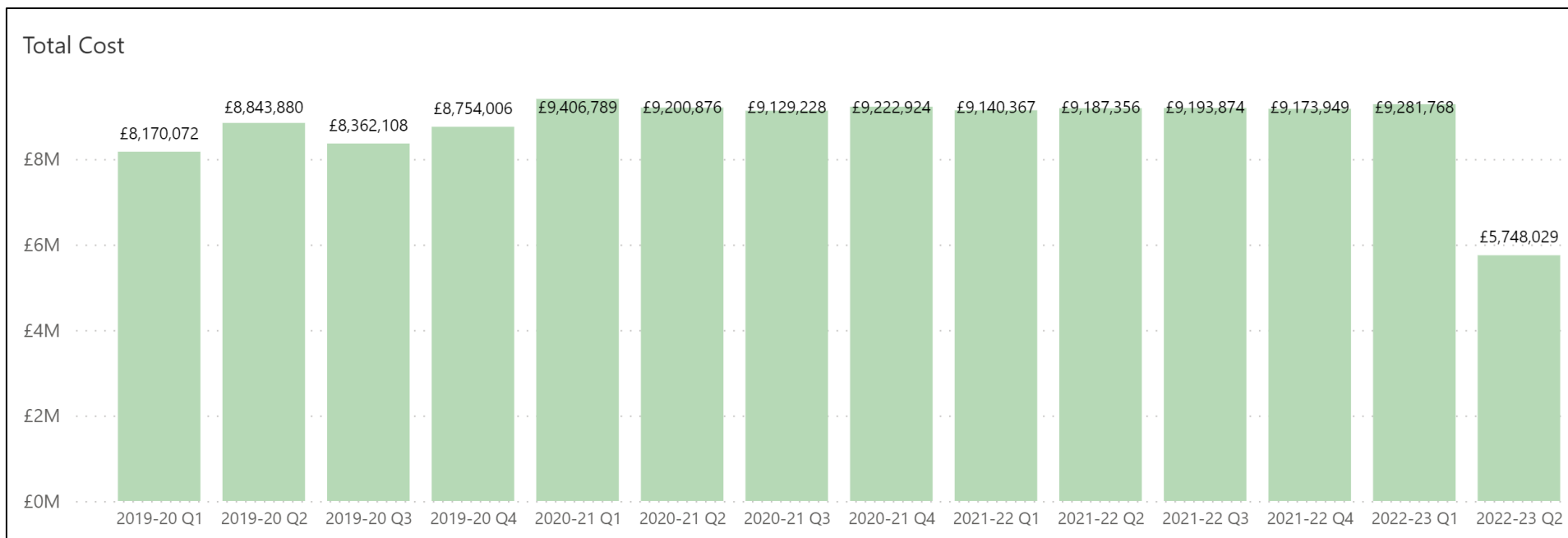


Data Source: ContrOCC.

No. of Clients

Month	2019	2020	2021	2022	Total
January		861	823	822	1057
February		859	820	822	1052
March		873	819	821	1059
April	846	861	817	821	1140
May	847	859	822	819	1137
June	848	862	818	814	1136
July	850	865	824	819	1134
August	847	866	831	820	1130
September	857	818	825		1049
October	857	817	826		1051
November	856	826	831		1059
December	857	827	821		1055
Total	935	986	931	874	1216

Data Source: ContrOCC.



Data Source: ContrOCC.

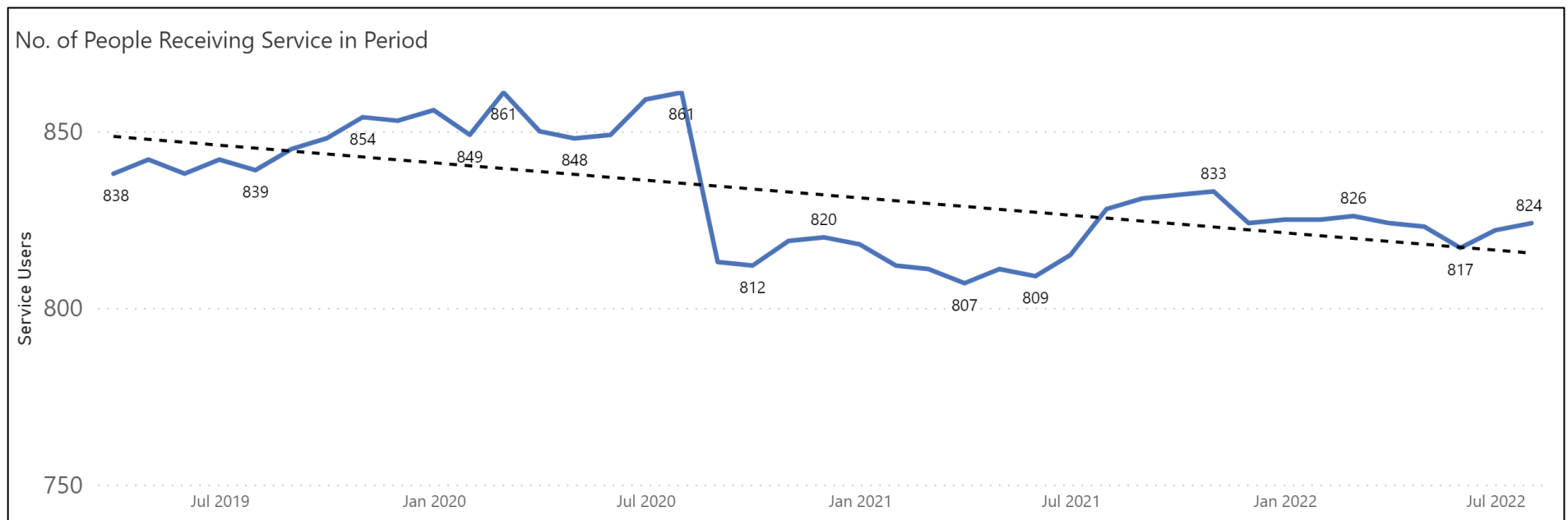
Total Cost

Month	2019	2020	2021	2022	Total
January		£2,648,804.80	£2,837,068.80	£3,524,764.07	£9,010,637.67
February		£2,679,010.64	£2,834,477.63	£2,827,413.22	£8,340,901.49
March		£3,426,190.65	£3,551,377.98	£2,821,771.99	£9,799,340.61
April	£3,153,495.83	£2,916,813.71	£2,829,516.41	£2,843,874.34	£11,743,700.29
May	£2,506,205.82	£2,928,048.78	£3,509,488.02	£3,574,480.09	£12,518,222.70
June	£2,510,370.04	£3,561,926.88	£2,801,362.82	£2,863,413.87	£11,737,073.60
July	£3,158,437.80	£2,888,250.88	£2,807,154.21	£2,857,345.63	£11,711,188.52
August	£2,523,309.07	£3,520,278.75	£3,538,602.51	£2,890,683.55	£12,472,873.89
September	£3,162,132.80	£2,792,346.69	£2,841,599.78		£8,796,079.27
October	£2,568,507.05	£2,772,722.27	£2,817,608.67		£8,158,838.00
November	£2,573,913.92	£3,522,485.24	£3,557,021.95		£9,653,421.12
December	£3,219,687.05	£2,834,020.79	£2,819,243.84		£8,872,951.67
Total	£25,376,059.38	£36,490,900.09	£36,744,522.62	£24,203,746.75	£122,815,228.84

Data Source: ContrOCC

No. of People

1216



Data Source: ContrOCC.

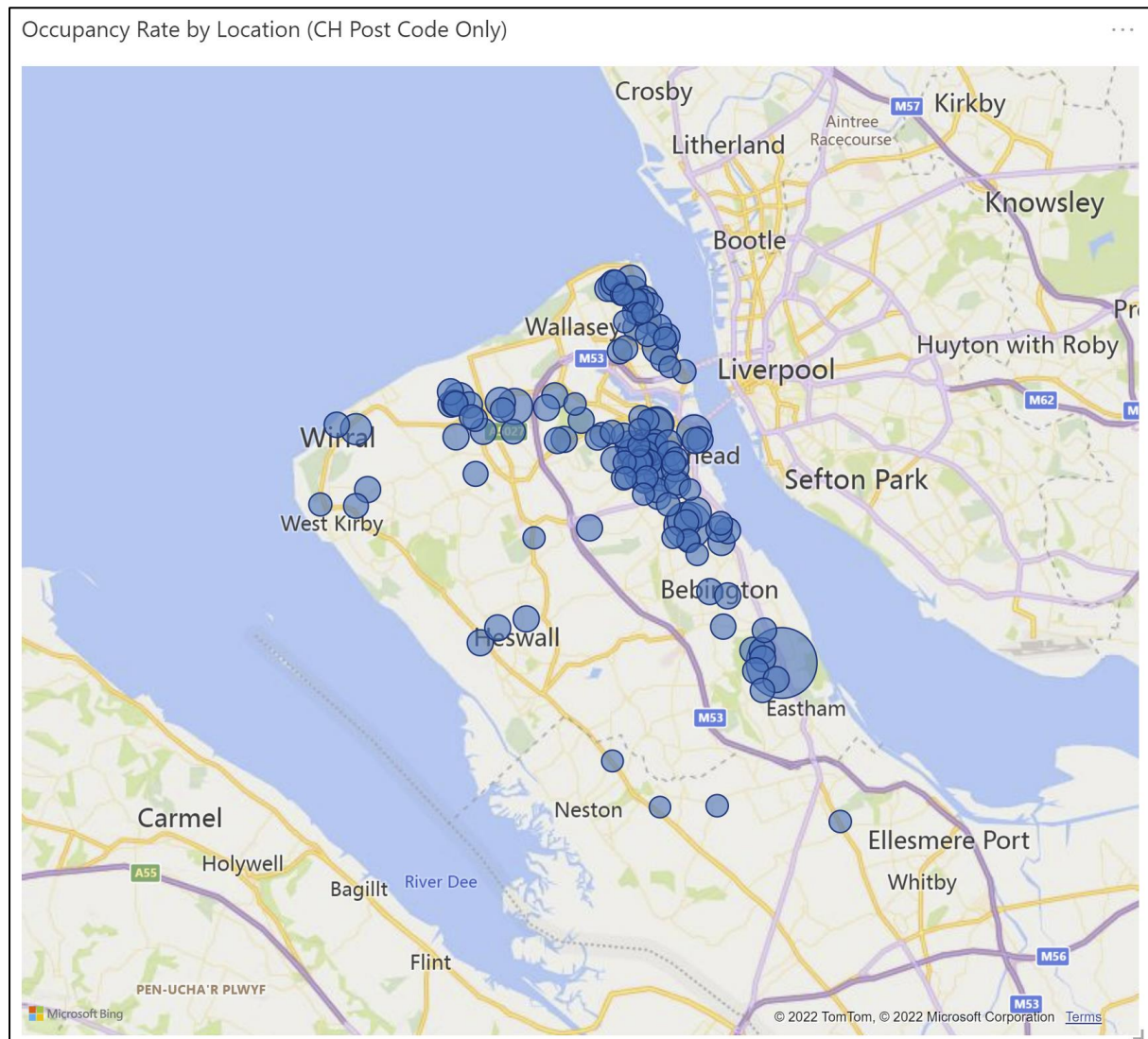
No. of People Receiving Service in Period

Month	2019	2020	2021	2022	Total
January		856	818	825	1091
February		849	812	825	1082
March		861	811	826	1081
April	838	850	807	824	1179
May	842	848	811	823	1180
June	838	849	809	817	1175
July	842	859	815	822	1178
August	839	861	828	824	1178
September	845	813	831		1099
October	848	812	832		1098
November	854	819	833		1100
December	853	820	824		1096
Total	928	981	927	878	1213

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation month on month since April 2019

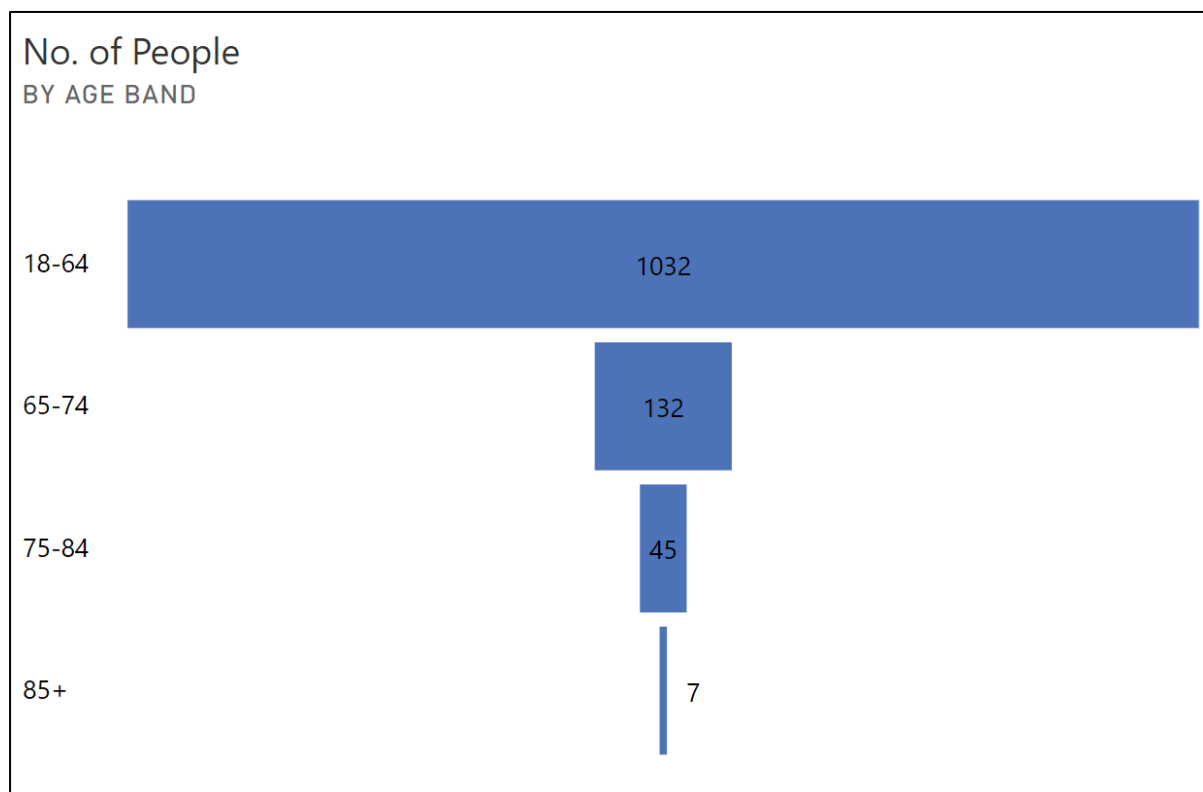
6.3 Supported Living – People Locations



Data Source: ContrOCC.

The above map shows the occupancy rate for Supported Living.

6.4 Supported Living – Demographics



Adults are between 18 and 64.

18-64	1032
65-74	132
75-84	45
Over 85	7

Data Source: ContrOCC.

The data shows that the number of people living in Supported Independent Living is relatively static, due to people having long term tenancy based accommodation.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

Due to the timescales involved the most recent available data is June 2022.

No	Description	Green	Amber	Red	Target	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD From Aug	Comments
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		80%	81%	93%	78%	86%	85%	86%	85%	74%	75%	75%	73%	80.0%	There are 0 people awaiting assessment, which is the same as last month.
Total Assessments Completed within 28 Days						16	13	14	7	6	17	18	17	17	21	18	16	164	
Total Completed Assessments						20	16	15	9	7	20	21	20	23	28	24	22	205	
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		100%	100%	95%	94%	95%	89%	91%	83%	95%	88%	94%	100%	93%	
Total Safeguarding Concerns Completed within 5 Days						79	26	63	65	86	51	50	39	62	50	48	21	561	
Total Safeguarding Concerns Completed						79	26	66	69	91	57	55	47	65	57	51	21	605	
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		97%	82%	86%	81%	87%	86%	63%	100%	93%	88%	64%	71%	82%	Currently 17 active enquiries of which 5 have breached the 28 target.
Total Safeguarding Enquiries Completed within 28 Days						29	14	12	17	26	19	12	13	14	7	7	12	153	
Total Safeguarding Enquiries Completed						30	17	14	21	30	22	19	13	15	8	11	17	187	
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		69%	65%	67%	67%	69%	68%	68%	66%	63%	75%	74%	84%	84%	There are 10 people who have not been reviewed for 2+ years which is a decrease of 1 from last month.
Forecast Total Reviews						813	765	789	786	809	794	787	771	734	857	847	962	962	
Total Reviews Required						1174	1173	1175	1174	1173	1168	1162	1168	1168	1143	1140	1141	1,141	
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		52%	32%	27%	45%	23%	38%	28%	36%	40%	43%	39%	43%	36%	
Total number of care packages activated in advance of start date						47	32	20	43	25	21	18	23	30	42	41	33	328	
Total number of care packages activated						91	100	75	96	110	55	65	64	75	97	104	77	918	
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%		80%	80%	80%	80%	80%	80%	80%	80%	80%	82%	82%	82%	81%	
						428	435	429	428	428	428	428	430	430	413	410	410	4,669	
						537	542	535	533	533	533	534	536	535	505	500	499	5,785	

Data Source: CWP

8.0 WCFT

8.1 Key Measures - monitored monthly

Due to the timescales involved the most recent available data is June 2022.

No	Description	Green	Amber	Red	Target	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	80%	89.8%	85.6%	83.9%	76.3%	81.9%	82.1%	80.7%	77.0%	76.2%	73.4%	74.7%	73.5%	73.9%
Total Assessments Completed within 28 Days						292	238	235	209	249	215	192	187	215	207	216	208	631
Total Assessments Completed						325	278	280	274	304	262	238	243	282	282	289	283	854
KPI 1a	% of initial contacts through to completion of assessment within 28 days (3 Conversations)	>=80%	<80% >=70%	<70%	80%				61.4%	71.0%	75.0%	73.7%	69.0%	58.5%	52.1%	56.4%	41.0%	51.5%
Total Assessments Completed within 28 Days									27	22	30	14	20	24	25	44	16	85
Total Assessments Completed (3C's Process)									44	31	40	19	29	41	48	78	39	165
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	99.7%	98.7%	100%	100%	99.7%	99.0%	99.1%	99.7%	100%	99.6%	99.7%	99.6%	99.6%
Total number of safeguarding concerns completed within 5 days						313	293	293	303	289	285	224	301	302	247	329	267	843
Total number of safeguarding concerns completed						314	297	293	304	290	288	226	302	302	248	330	268	846
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	56%	67%	73%	60%	68%	39%	49%	49%	31%	40%	50%	57%	48%
Enquiries Closed within 28 Days						38	43	41	34	28	20	24	23	17	17	18	17	52
Total Enquiries Closed						68	64	56	57	41	51	49	47	54	42	36	30	108
Total New Enquiries						74	45	60	68	51	58	40	40	46	20	53	33	106

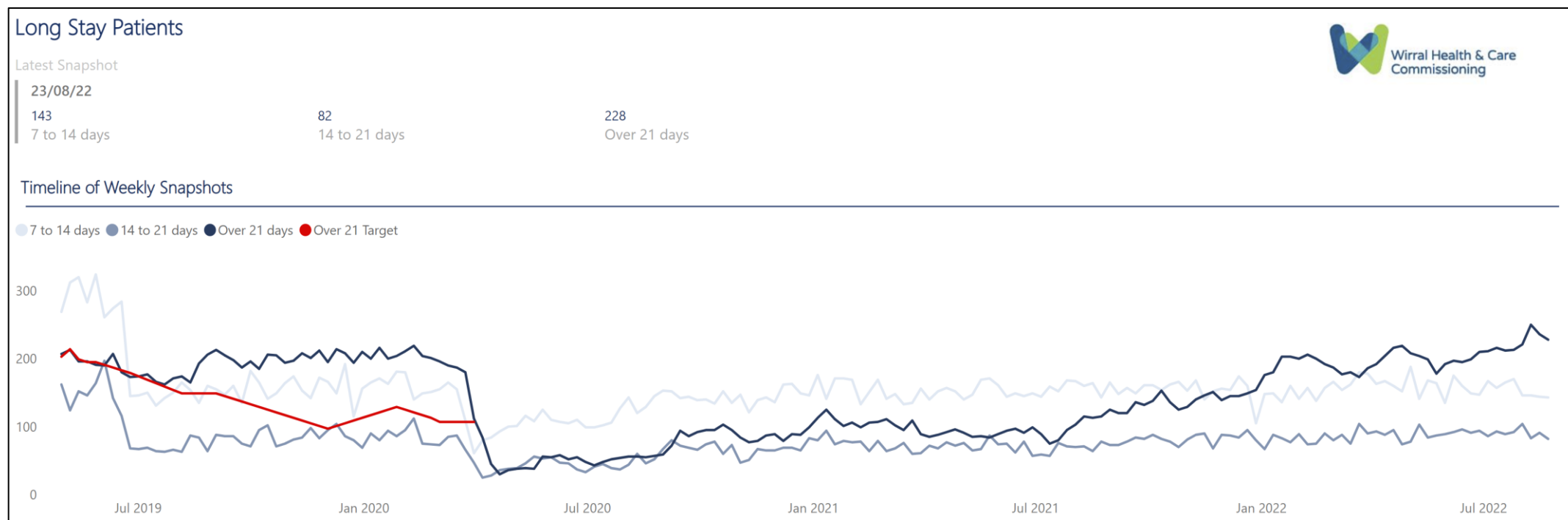
No	Description	Green	Amber	Red	Target	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	55%	55%	55%	54%	55%	55%	54%	55%	55%	55%	55%	53%	55%
Total number of reviews forecast to be completed						3325	3306	3291	3242	3280	3271	3248	3276	3284	3253	3218	3091	3,253
Total number of people in receipt of a long term service on 1st April						6046	6010	6005	5991	5976	5973	5961	5932	5932	5914	5853	5832	5,914
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	95%	95%	95%
Total number of people aged 18-64 with a learning disability living in their own home or with their family						443	447	443	451	455	456	454	459	460	439	444	444	1,327
Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year						472	475	473	480	485	485	483	488	490	465	469	469	1,403
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	80.0%	84.5%	84.4%	91.3%	96.0%	87.0%	100.0%	82.6%	85.7%	100%	100%	89%	97.4%
Total number of people at home 91 days post discharged from hospital into a reablement service						56	49	38	21	24	20	16	19	12	11	18	8	37
Total number of people discharged from hospital into a reablement service						70	58	45	23	25	23	16	23	14	11	18	9	38

Data Source: WCFT

The performance data indicates that there has been a slight reduction in people receiving responsive and timely services since the start of the year. There is some improvement in the % of safeguarding enquiries completed within 28 days, however the number of people receiving an annual review of their care and support needs remains an unmet target. It is to be expected that the 3 conversations KPI would be Red as timescale for completion is not the best measure of the impact of this approach. A service review WCFT and CWP is being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- The three series did not all move in a similar direction from 04/30/2019 to 08/23/2022, with Over 21 days rising the most (10%) and 14 to 21 days falling the most (49%).
- 14 to 21 days finished trending downward in the final period, more than any of the other two series.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 77.45 across all 174 periods.
- Values ranged from 25 (04/07/2020) to 197 (06/04/2019).
- 14 to 21 days decreased by 49% over the course of the series and ended on a positive note, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net decline was from 06/04/2019 to 04/07/2020, when 14 to 21 days decreased by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 04/07/2020 to 03/22/2022, when 14 to 21 days rose by 79 (316%).
- 14 to 21 days experienced cyclical, repeating each cycle about every 43.5 periods. There was also a pattern of bigger cycles that repeated about every 87 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019. However, 14 to 21 days had a significant dip between 04/30/2019 (162) and 06/04/2019 (197), falling to 124 in 05/07/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 76.67 on average. 14 to 21 days was less than Over 21 days 94% of the time (lower by 65.01 on average).

For Over 21 days:

- Average Over 21 days was 142.46 across all 174 periods.
- Values ranged from 30 (04/21/2020) to 250 (08/09/2022).
- Over 21 days rose by 10% over the course of the series but ended with a downward trend, decreasing in the final period.
- The largest single increase on a percentage basis occurred in 05/26/2020 (+47%). However, the largest single increase on an absolute basis occurred in 08/09/2022 (+29).
- The largest net growth was from 04/21/2020 to 08/09/2022, when Over 21 days rose by 220 (733%).
- Contrasting with the overall increase, the largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days fell by 189 (86%).
- Over 21 days experienced cyclical, repeating each cycle about every 58 periods. There was also a pattern of smaller cycles that repeated about every 43.5 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.

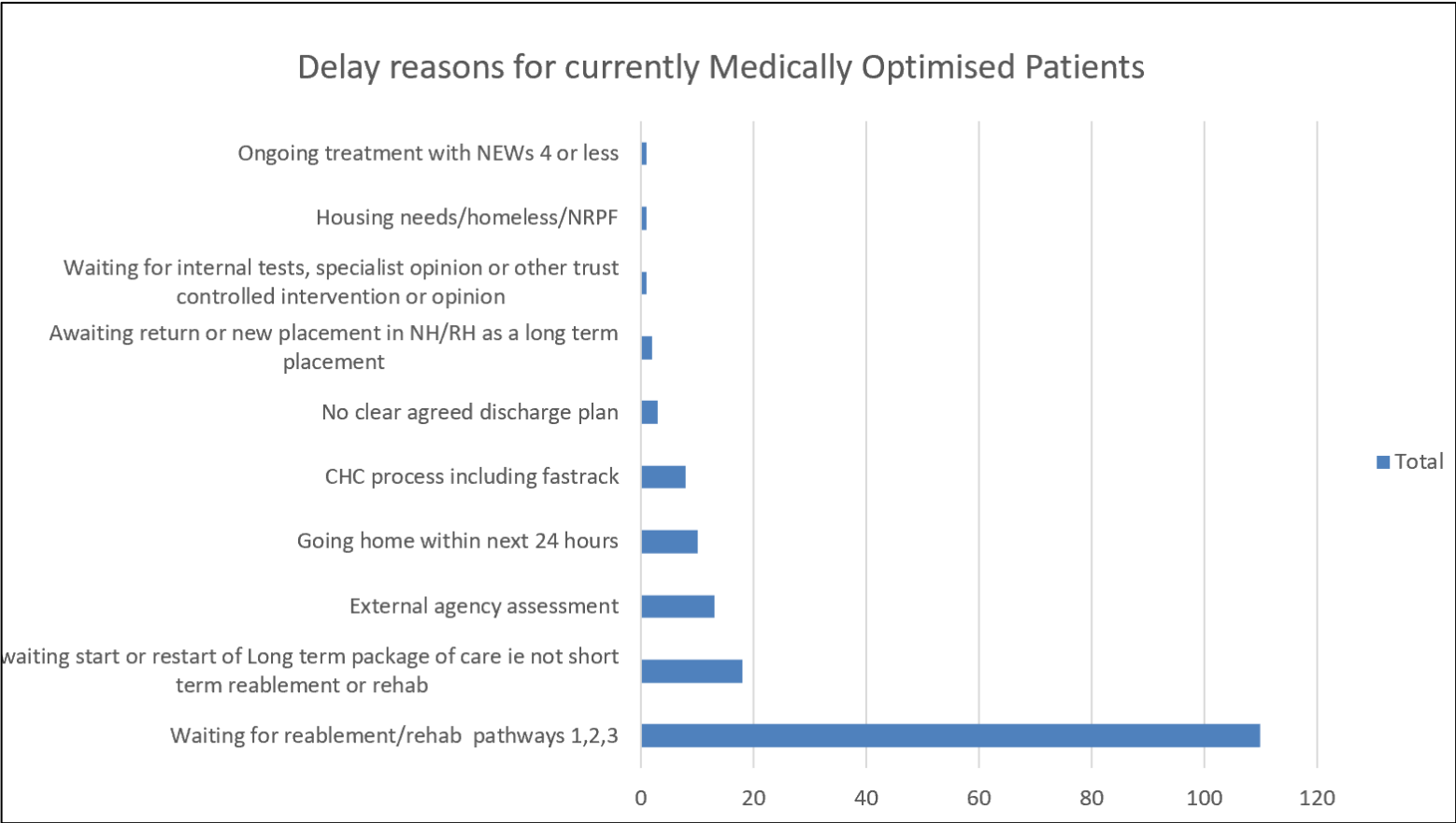
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was greater than 14 to 21 days 94% of the time (higher by 65.01 on average).

For 7 to 14 days:

- Average 7 to 14 days was 154.13 across all 174 periods.
- Values ranged from 61 (03/31/2020) to 324 (05/28/2019).
- 7 to 14 days improved by 47% over the course of the series and ended on a good note, decreasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net decline was from 05/28/2019 to 03/31/2020, when 7 to 14 days decreased by 263 (81%). This net decline was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 03/31/2020 to 05/03/2022, when 7 to 14 days increased by 127 (208%).
- 7 to 14 days experienced cyclicity, repeating each cycle about every 87 periods. There was also a pattern of smaller cycles that repeated about every 34.8 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 76.67 on average. 7 to 14 days was greater than Over 21 days 56% of the time (higher by 11.67 on average).

Data Source: NHS

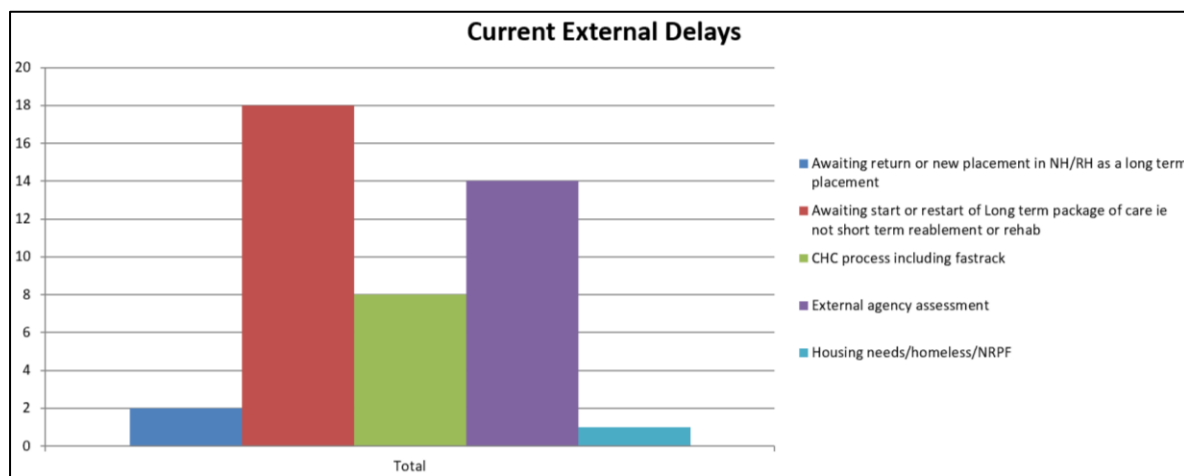
9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)



Delay Reasons for Currently Medically Optimised Patients	
Row Labels	Sum of Over21days
Waiting for reablement/rehab pathways 1,2,3	110
Awaiting start or restart of Long term package of care ie not short term reablement or rehab	18
External agency assessment	13
Going home within next 24 hours	10
CHC process including fastrack	8
No clear agreed discharge plan	3
Awaiting return or new placement in NH/RH as a long term placement	2
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	1
Housing needs/homeless/NRPF	1
Ongoing treatment with NEWs 4 or less	1
Grand Total	167

Data Source: NHS

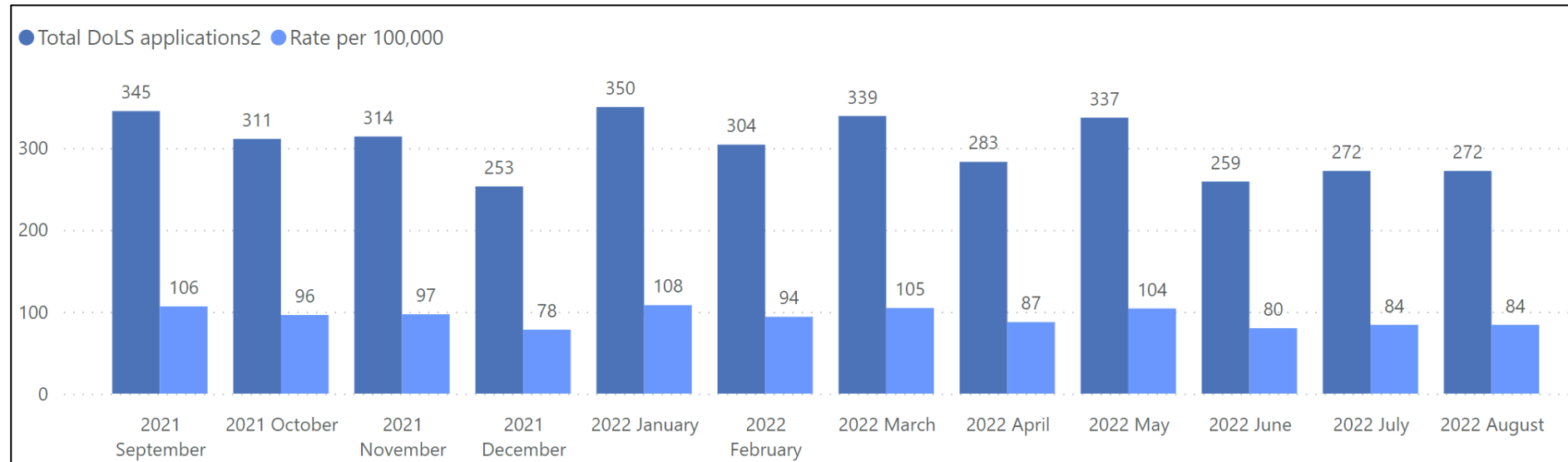
9.3 Current External Delays



Current External Delays	
Awaiting return or new placement in NH/RH as a long term placement	2
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	18
CHC process including fastrack	8
External agency assessment	14
Housing needs / Homeless / NRPF	1

Data Source: NHS

10.0 Deprivation of Liberty Safeguards (DOLS)



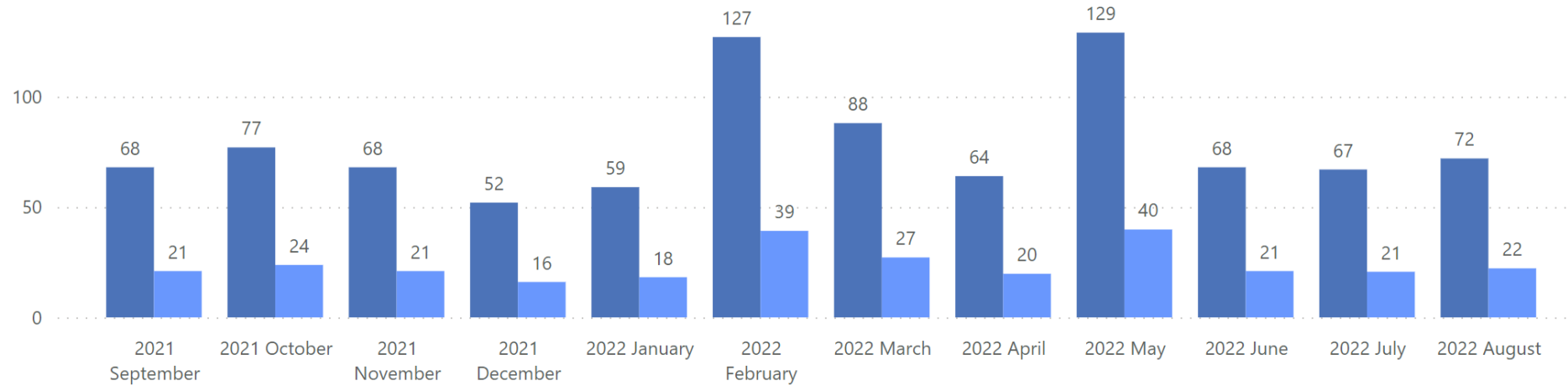
15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of Applications	Rate per 100,000	Count of Applications	Rate per 100,000	Count of Applications	Rate per 100,000	Count of Applications	Rate per 100,000	Count of Applications	Rate per 100,000
2021			1223	377.47	878	270.99			1223	377.47
2022	879	271.30	2416	745.68			993	306.48	2416	745.68
Total	879	271.30	3639	1,123.15	878	270.99	993	306.48	3639	1,123.15

Data Source: Liquid Logic.

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

● Total DoLS applications with outcome
● Rate per 100,000 - Authorised



16. SGA11 - Number of DoLS applications authorised per 100,000 population**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of Applications with Outcome	Rate per 100,000 - Authorised	Count of Applications with Outcome	Rate per 100,000 - Authorised	Count of Applications with Outcome	Rate per 100,000 - Authorised	Count of Applications with Outcome	Rate per 100,000 - Authorised	Count of Applications with Outcome	Rate per 100,000 - Authorised
2021			68	20.99	197	60.80			265	81.79
2022	261	80.56	139	42.90			274	84.57	674	208.02
Total	261	80.56	939	289.81	197	60.80	274	84.57	939	289.81

Data Source: Liquid Logic.